



Children in Custody 2018–19

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Background information

Q1.1 What wing, unit or houseblock do you live on? _____

Q1.2 How old are you?

12	13	14	15	16	17	18 or over
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q1.3 What is your gender?

Male.....

Female.....

Q1.4 What is your ethnic group?

White - English/ Welsh/ Scottish/ Northern Irish/ British

White - Irish.....

White - Gypsy or Irish Traveller.....

White - any other White background.....

Mixed - White and Black Caribbean.....

Mixed - White and Black African

Mixed - White and Asian

Mixed - any other Mixed ethnic background.....

Asian/ Asian British - Indian.....

Asian/ Asian British - Pakistani

Asian/ Asian British - Bangladeshi

Asian/ Asian British - Chinese.....

Asian - any other Asian background

Black/ Black British - Caribbean

Black/ Black British - African

Black - any other Black/ African/ Caribbean background.....

Arab.....

Any other ethnic group.....

If other, please write in _____

Q1.5 Do you have any children?

Yes

No.....

Q1.6 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?

Yes

No.....

Q1.7 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker)?

Yes

No.....

Arrival and induction

Q2.1 When you were searched in reception/admissions, was this done in a respectful way?

Yes

No.....

Don't remember

I wasn't searched.....

Q2.2 Overall, how were you treated in reception/admissions?

Well.....

Badly

Don't remember

Q2.3 When you first arrived here did staff help you with any problems or worries you had?

Yes

No.....

Don't remember

I didn't have any problems or worries

Q2.4 Did you feel safe on your first night here?

Yes

No.....

Don't remember

- Q2.5 In your first few days were you told everything you needed to know about life here?**
Yes
No.....

Living conditions

- Q3.1 How comfortable is the temperature of your room or cell?**
Too cold
About right.....
Too hot.....
- Q3.2 Can you shower every day?**
Yes
No.....
Don't know.....
- Q3.3 Do you normally have enough clean, suitable clothes for the week?**
Yes
No.....
Don't know.....
- Q3.4 Do you have clean sheets every week?**
Yes
No.....
Don't know.....
- Q3.5 Can you get your stored property if you need it?**
Yes
No.....
Don't know.....
- Q3.6 Is it normally quiet enough for you to relax or sleep at night?**
Yes
No.....
Don't know.....

Q3.7 Do you usually spend more than 2 hours out of your cell or room on weekdays?

- Yes
No.....
Don't know.....

Q3.8 Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?

- Yes
No.....
Don't know.....

Food and canteen

Q4.1 What is the food like here?

- Very good.....
Quite good
Quite bad.....
Very bad

Q4.2 Do you get enough to eat at mealtimes?

- Always
Most of the time
Some of the time
Never

Q4.3 Does the shop/canteen sell the things that you need?

- Yes
No.....
Don't know.....

Health and well-being

Q5.1 How easy or difficult is it to see the following health staff?

- | | Easy | Difficult | Don't know |
|-----------------------|--------------------------|--------------------------|--------------------------|
| Doctor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Nurse | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Dentist | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mental health workers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q5.2 Do you have any health problems (including mental health problems)?

- Yes
- No.....

Q5.3 Have you been helped with your health problems since you've been here?

- Yes
- No.....
- Don't have any health problems.....

Q5.4 Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.

- Yes
- No.....

Q5.5 If you have a disability, are you getting the support you need?

- Yes
- No.....
- Don't have a disability

Q5.6 Did you have an alcohol problem when you came here?

- Yes
- No.....

Q5.7 Did you have a drug problem when you came here?

- Yes
- No.....

Q5.8 Have you been helped with your drug or alcohol problem since you've been here?

- Yes
- No.....
- Did not have a drug or alcohol problem

Q5.9 Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?

- Yes
- No.....
- Don't know.....

Q5.10 How often do you go to the gym or play sports?

- More than once a week
- About once a week.....
- Less than once a week.....
- Never

Complaints

Q6.1 Do you know how to make a complaint?

- Yes
- No.....

Q6.2 If you have made any complaints here, please answer the questions below:

	Yes	No	Not made a complaint
Were your complaints usually dealt with fairly?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were your complaints usually dealt with within 7 days?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.3 Have you ever felt too scared to make a complaint?

- Yes
- No.....
- Never wanted to make a complaint.....

Safety and security

Q7.1 Have you ever felt unsafe here?

- Yes
- No.....

Q7.2 Do you feel unsafe now?
Yes
No.....

Q7.3 If you answered 'yes' to question 7.2, you can use the box below to tell us why you feel unsafe now. (Please be aware that somebody might come and talk to you about this).

Q7.4 Is your emergency call bell or intercom normally answered within 5 minutes?
Yes
No.....
Don't know.....

Q7.5 Have other young people here ever done any of the following to you?
(Please tick all that apply)

- Verbal abuse
- Threats or intimidation
- Physical assault.....
- Sexual assault
- Being forced to assault another young person
- Theft of canteen or property
- Other bullying or victimisation
- Young people here have not done any of these things to me.

Q7.6 If you were being bullied/victimised by other young people here, would you report it?

Yes
No.....

Q7.7 Have staff here ever done any of the following to you? (Please tick all that apply)

- Verbal abuse
- Threats or intimidation
- Physical assault.....
- Sexual assault
- Theft of canteen or property
- Other bullying or victimisation
- Staff here have not done any of these things to me.....

Q7.8 If you were being bullied/victimised by staff here, would you report it?

- Yes
- No.....

Behaviour management

Q8.1 Do the rewards or incentives for good behaviour encourage you to behave well?

- Yes
- No.....
- Don't know

Q8.2 Do you think the system of rewards or incentives is fair?

- Yes
- No.....
- Don't know.....

Q8.3 Do staff usually let you know when your behaviour is good?

- Yes
- No.....

Q8.4 If you get in trouble, do staff usually explain what you have done wrong?

- Yes
- No.....
- Not applicable (never been in trouble here)

Q8.5 Have you been physically restrained (e.g. MPR) since you have been here?

- Yes
No.....

Q8.6 If you have been restrained, did a member of staff come and talk to you about it afterwards?

- Yes
No.....
Don't remember
Not been restrained here.....

Q8.7 Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room.)

- Yes
No.....

Staff

Q9.1 Do you feel cared for by most staff here?

- Yes
No.....

Q9.2 Do most staff here treat you with respect?

- Yes
No.....

Q9.3 If you had a problem, are there any staff here you could turn to for help?

- Yes
No.....

Q9.4 Can you speak to a Barnardo's advocate when you need to?

- Yes
No.....
Don't know.....

Faith

Q10.1 What is your religion?

- No religion.....
- Christian (including Church of England, Catholic, and other
branches of Christianity).....
- Buddhist.....
- Hindu.....
- Jewish.....
- Muslim.....
- Sikh.....
- Other.....

If other, please write in _____

Q10.2 Are your religious beliefs respected here?

- Yes.....
- No.....
- Don't know.....
- Not applicable (no religion).....

Q10.3 Are you able to speak to a Chaplain of your faith in private, if you want to?

- Yes.....
- No.....
- Don't know.....
- Not applicable (no religion).....

Keeping in touch with family and friends

Q11.1 Has anyone here helped you to keep in touch with your family and friends?

- Yes.....
- No.....

Q11.2 Are you able to use a phone every day (if you have credit)?

- Yes.....
- No.....

Q11.3 How easy or difficult is it for your family and friends to get here?

- Very easy
- Quite easy
- Quite difficult
- Very difficult.....
- Don't know.....

Q11.4 How often do you have visits from family or friends?

- More than once a week
- About once a week
- Less than once a week.....
- Not applicable (haven't had any visits).....

Education and training

Q12.1 Are you doing any of the following activities at the moment? (Please tick all that apply)

- Education.....
- Training for a job (vocational training)
- Paid work.....
- Interventions (e.g. offending behaviour programmes)
- None of these

Q12.2 Do staff encourage you to attend education, training or work?

- Yes
- No.....

Q12.3 Have you learned anything here that will help you when you are released (e.g. education or skills)?

- Yes
- No.....

Preparing to move on

Q13.1 Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?

Yes

No.....

Don't know.....

Q13.2 Do you understand what you need to do to achieve your objectives or targets?

Yes

No.....

Don't know what my objectives or targets are.....

Q13.3 Are staff here supporting you to achieve your objectives or targets?

Yes

No.....

Don't know what my objectives or targets are.....

Q13.4 Is anybody here helping you to prepare for when you leave?

Yes

No.....

Q13.5 Have you had a say in what will happen to you when you leave here?

Yes

No.....

Final questions about this STC/YOI

Q14.1 Do you think your experiences here have made you more or less likely to offend in the future?

- More likely to offend
- Less likely to offend
- Made no difference

Q14.2 What is the most positive thing for you at this STC/YOI?

Q14.3 What would you most like to see changed here?

Q14.4 Is there anything else you would like to tell inspectors about this STC/YOI?

Thank you for answering our questions. Now please put this form in the envelope and seal it. A member of the inspection team will come and collect it from your room.

**Appendix A: Young offender institution and secure
training centre comparators**

STC vs YOI 2018-2019

Survey responses from STCs are compared with those from other HMIP surveys at YOIs.

In this table summary statistics from all STCs are compared with all YOIs survey data:

- Summary statistics from surveys of all Secure Training Centres are compared with surveys from all Young Offender Institutions.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	All STCs	All YOIs
Number of completed questionnaires returned	114	603

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	9%	1%
	Are you aged 18 or over?	5%	12%
1.4	Are you from a minority ethnic group?	56%	52%
1.5	Do you have any children?	8%	10%
1.6	Are you from a traveller community?	13%	8%
1.7	Have you ever been in local authority care?	53%	52%
5.2	Do you have any health problems (including mental health problems)?	38%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	32%	25%
10.1	Are you Muslim?	18%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	67%	69%
2.2	Overall, were you treated well in reception/admission?	71%	70%
2.3	When you first arrived, did you have any problems or worries?	73%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	63%	47%
2.4	Did you feel safe on your first night here?	77%	71%
2.5	In your first few days, were you told everything you needed to know about life here?	72%	58%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	42%	43%
3.2	Can you shower everyday?	93%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	88%	67%
3.4	Do you have clean sheets every week?	77%	75%
3.5	Can you get your stored property if you need it?	67%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	58%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	94%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	93%	27%

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A1STCs	A1Y0is
114	603

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	27%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	33%	38%
4.3	Does the shop / canteen sell the things that you need?	31%	60%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	37%	39%
	- Nurse?	65%	59%
	- Dentist?	34%	24%
	- Mental health worker?	43%	45%
5.2	Do you have any health problems (including mental health problems)?	38%	33%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	59%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	32%	25%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	58%	49%
5.6	Did you have an alcohol problem when you came here?	8%	7%
5.7	Did you have a drug problem when you came here?	18%	25%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	32%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	48%	52%
5.10	Do you go to the gym or play sports once a week or more?	62%	45%
COMPLAINTS			
6.1	Do you know how to make a complaint?	92%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	44%	34%
	Were your complaints usually dealt with within 7 days?	42%	30%
6.3	Have you ever felt too scared to make a complaint?	9%	15%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	24%	37%
7.2	Do you feel unsafe now?	10%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	60%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	44%	42%
	- Threats or intimidation?	38%	30%

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Number of completed questionnaires returned

	All STCs	All YOIs
	114	603

	- Physical assault?	33%	26%
	- Sexual assault?	5%	2%
	- Being forced to assault another young person?	10%	6%
	- Theft of canteen or property?	13%	5%
	- Other bullying or victimisation?	7%	7%
	- Young people here have not done any of these things to me	49%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	44%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	24%	35%
	- Threats or intimidation?	11%	22%
	- Physical assault?	8%	13%
	- Sexual assault?	4%	2%
	- Theft of canteen or property?	5%	11%
	- Other bullying / victimisation?	9%	8%
	- Staff here have not done any of these things to me	70%	56%
7.8	If you were being bullied / victimised by staff here, would you report it?	51%	56%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	27%	40%
8.2	Do you think the system of rewards or incentives is fair?	24%	35%
8.3	Do staff usually let you know when your behaviour is good?	64%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	66%	64%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	59%	58%
STAFF			
9.1	Do you feel cared for by most staff here?	65%	43%
9.2	Do most staff here treat you with respect?	88%	65%
9.3	If you had a problem, are there any staff here you could turn to for help?	86%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%
FAITH			
10.1	Do you have a religion?	66%	69%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	79%	79%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

All STCs	All YOIs
114	603

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	79%	72%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	83%	62%
11.2	Are you able to use a phone every day (if you have credit)?	92%	61%
11.3	Is it quite / very easy for your family and friends to get here?	40%	37%
11.4	Do you get visits from family or friends?	85%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	55%	44%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	91%	82%
	- Training for a job (vocational training)?	13%	5%
	- Paid work?	6%	6%
	- Interventions (e.g. offending behaviour programmes)?	25%	15%
	- Not doing any of these activities	5%	16%
12.2	Do staff encourage you to attend education, training or work?	91%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	63%	48%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	56%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	83%	50%
13.4	Is anybody here helping you to prepare for when you leave?	55%	39%
13.5	Have you had a say in what will happen to you when you leave here?	49%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	62%	55%

All STCs and YOIs

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children
- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White	Muslim	Non-Muslim
374	333	128	537

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 15 years of age?	3%	0%	2%	2%
	Are you aged 18 or over?	10%	12%	12%	10%
1.4	Are you from a minority ethnic group?			94%	43%
1.5	Do you have any children?	6%	14%	4%	10%
1.6	Are you from a traveller community?	4%	14%	1%	10%
1.7	Have you ever been in local authority care?	45%	60%	46%	53%
5.2	Do you have any health problems (including mental health problems)?	25%	45%	28%	36%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	17%	37%	17%	28%
10.1	Are you Muslim?	35%	3%		
ARRIVAL AND INDUCTION					
2.1	Were you searched in reception/admissions?	97%	94%	98%	95%
<i>For those who had been searched:</i>					
2.1	Was this search done in a respectful way?	65%	72%	70%	68%
2.2	Overall, were you treated well in reception/admission?	69%	72%	70%	70%
2.3	When you first arrived, did you have any problems or worries?	72%	70%	66%	72%
<i>For those who had any problems when they first arrived:</i>					
2.3	Did staff help you to deal with these problems or worries?	42%	59%	35%	53%
2.4	Did you feel safe on your first night here?	71%	74%	69%	74%
2.5	In your first few days, were you told everything you needed to know about life here?	58%	64%	57%	62%
LIVING CONDITIONS					
3.1	Is the temperature of your room or cell about right?	40%	47%	35%	45%
3.2	Can you shower everyday?	62%	64%	64%	62%
3.3	Do you normally have enough clean, suitable clothes for the week?	71%	70%	72%	69%
3.4	Do you have clean sheets every week?	69%	82%	70%	77%
3.5	Can you get your stored property if you need it?	54%	54%	52%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	48%	49%	52%	48%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	75%	75%	81%	73%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic		Muslim	Non-Muslim
	374	333	
		128	537

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	36%	39%	36%	36%
FOOD AND CANTEEN					
4.1	Is the food here very / quite good?	31%	33%	30%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	35%	39%	36%	38%
4.3	Does the shop / canteen sell the things that you need?	47%	65%	44%	59%
HEALTH AND WELL-BEING					
5.1	Is it easy to see:				
	- Doctor?	33%	44%	33%	40%
	- Nurse?	56%	65%	56%	61%
	- Dentist?	23%	28%	20%	25%
	- Mental health worker?	42%	48%	42%	45%
5.2	Do you have any health problems (including mental health problems)?	25%	45%	28%	36%
<i>For those who have health problems:</i>					
5.3	Have you been helped with your health problems since you have been here?	61%	66%	67%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	17%	37%	17%	28%
<i>For those who have a disability</i>					
5.5	Are you getting the support you need?	40%	56%	37%	51%
5.6	Did you have an alcohol problem when you came here?	3%	11%	2%	7%
5.7	Did you have a drug problem when you came here?	14%	35%	13%	26%
<i>For those who did have a drug or alcohol problem</i>					
5.8	Have you been helped with your drug or alcohol problem since you've been here?	40%	58%	44%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	50%	54%	48%	53%
5.10	Do you go to the gym or play sports once a week or more?	43%	53%	42%	49%
COMPLAINTS					
6.1	Do you know how to make a complaint?	88%	85%	88%	87%
<i>For those who have made a complaint:</i>					
6.2	Were your complaints usually dealt with fairly?	28%	47%	35%	36%
	Were your complaints usually dealt with within 7 days?	22%	46%	24%	35%
6.3	Have you ever felt too scared to make a complaint?	14%	14%	10%	13%
SAFETY AND SECURITY					
7.1	Have you ever felt unsafe here?	31%	38%	27%	36%
7.2	Do you feel unsafe now?	12%	15%	6%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	30%	31%	30%	31%
7.5	Have other young people here ever done any of the following to you?				
	- Verbal abuse?	37%	48%	33%	44%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Black and minority ethnic	White	Muslim	Non-Muslim
	374	333	128	537

	- Threats or intimidation?	24%	39%	23%	33%
	- Physical assault?	24%	30%	22%	26%
	- Sexual assault?	1%	3%	0%	2%
	- Being forced to assault another young person?	5%	9%	3%	7%
	- Theft of canteen or property?	4%	9%	1%	6%
	- Other bullying or victimisation?	5%	10%	0%	8%
	- Young people here have not done any of these things to me	59%	44%	66%	50%
7.6	If you were being bullied / victimised by other young people here, would you report it?	28%	37%	28%	34%
7.7	Have staff here ever done any of the following to you?				
	- Verbal abuse?	38%	28%	35%	32%
	- Threats or intimidation?	25%	16%	20%	20%
	- Physical assault?	12%	11%	10%	12%
	- Sexual assault?	2%	2%	2%	2%
	- Theft of canteen or property?	13%	7%	12%	9%
	- Other bullying / victimisation?	8%	8%	9%	8%
	- Staff here have not done any of these things to me	50%	66%	56%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	53%	58%	48%	57%
BEHAVIOUR MANAGEMENT					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	35%	43%	37%	39%
8.2	Do you think the system of rewards or incentives is fair?	28%	40%	25%	35%
8.3	Do staff usually let you know when your behaviour is good?	38%	49%	40%	44%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	54%	70%	54%	63%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	61%	70%	62%
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	68%	71%	67%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	60%	57%	54%	60%
STAFF					
9.1	Do you feel cared for by most staff here?	35%	58%	42%	48%
9.2	Do most staff here treat you with respect?	63%	74%	67%	71%
9.3	If you had a problem, are there any staff here you could turn to for help?	64%	75%	62%	72%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%	66%	71%
FAITH					
10.1	Do you have a religion?	86%	49%	100%	61%
<i>For those who have a religion:</i>					

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Black and minority ethnic	White	Muslim	Non-Muslim
	374	333	128	537

10.2	Are your religious beliefs respected here?	77%	84%	80%	80%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	71%	76%	77%	73%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Has anyone here helped you to keep in touch with your family / friends?	63%	66%	61%	66%
11.2	Are you able to use a phone every day (if you have credit)?	66%	65%	69%	66%
11.3	Is it quite / very easy for your family and friends to get here?	37%	39%	40%	37%
11.4	Do you get visits from family or friends?	81%	78%	79%	80%
<i>For those who do get visits:</i>					
11.4	Do you get visits from family or friends once a week or more?	44%	48%	48%	46%
EDUCATION AND TRAINING					
12.1	Are you doing any of the following activities at the moment:				
	- Education?	85%	81%	85%	84%
	- Training for a job (vocational training)?	5%	7%	2%	7%
	- Paid work?	6%	6%	3%	6%
	- Interventions (e.g. offending behaviour programmes)?	16%	17%	15%	17%
	- Not doing any of these activities	12%	16%	13%	14%
12.2	Do staff encourage you to attend education, training or work?	62%	74%	63%	68%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	51%	49%	52%	50%
PREPARING TO MOVE ON					
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	63%	64%	65%	64%
<i>For those who do have a plan:</i>					
13.2	Do you understand what you need to do to achieve your objectives or targets?	96%	94%	97%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	49%	61%	51%	55%
13.4	Is anybody here helping you to prepare for when you leave?	38%	45%	42%	41%
13.5	Have you had a say in what will happen to you when you leave here?	41%	49%	36%	46%
FINAL QUESTIONS ABOUT THIS STC/YOI					
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	56%	60%	56%

All STCs and YOIs

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

	Have a disability	Do not have a disability
	182	509

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	2%
	Are you aged 18 or over?	12%	10%
1.4	Are you from a minority ethnic group?	34%	59%
1.5	Do you have any children?	15%	7%
1.6	Are you from a traveller community?	15%	6%
1.7	Have you ever been in local authority care?	66%	47%
5.2	Do you have any health problems (including mental health problems)?	72%	20%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	12%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	93%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	62%	70%
2.2	Overall, were you treated well in reception/admission?	62%	73%
2.3	When you first arrived, did you have any problems or worries?	77%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	49%	50%
2.4	Did you feel safe on your first night here?	63%	75%
2.5	In your first few days, were you told everything you needed to know about life here?	54%	63%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	43%	43%
3.2	Can you shower everyday?	60%	63%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	71%
3.4	Do you have clean sheets every week?	74%	76%
3.5	Can you get your stored property if you need it?	43%	57%
3.6	Is it normally quiet enough for you to relax or sleep at night?	42%	51%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	70%	77%

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Have a disability	Do not have a disability
182	509

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	36%	38%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	32%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	32%	39%
4.3	Does the shop / canteen sell the things that you need?	50%	58%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	38%	38%
	- Nurse?	58%	61%
	- Dentist?	20%	26%
	- Mental health worker?	43%	45%
5.2	Do you have any health problems (including mental health problems)?	72%	20%
	<i>For those who have health problems:</i>		
5.3	Have you been helped with your health problems since you have been here?	60%	68%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
	<i>For those who have a disability</i>		
5.5	Are you getting the support you need?	51%	
5.6	Did you have an alcohol problem when you came here?	10%	6%
5.7	Did you have a drug problem when you came here?	40%	18%
	<i>For those who did have a drug or alcohol problem</i>		
5.8	Have you been helped with your drug or alcohol problem since you've been here?	42%	60%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	51%
5.10	Do you go to the gym or play sports once a week or more?	45%	49%
COMPLAINTS			
6.1	Do you know how to make a complaint?	86%	87%
	<i>For those who have made a complaint:</i>		
6.2	Were your complaints usually dealt with fairly?	35%	36%
	Were your complaints usually dealt with within 7 days?	38%	29%
6.3	Have you ever felt too scared to make a complaint?	19%	12%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	52%	29%
7.2	Do you feel unsafe now?	28%	8%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	30%	30%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	57%	38%

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Number of completed questionnaires returned

Have a disability	182	Do not have a disability	509
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	- Threats or intimidation?	51%	24%
	- Physical assault?	38%	23%
	- Sexual assault?	4%	2%
	- Being forced to assault another young person?	12%	5%
	- Theft of canteen or property?	14%	3%
	- Other bullying or victimisation?	16%	4%
	- Young people here have not done any of these things to me	37%	57%
7.6	If you were being bullied / victimised by other young people here, would you report it?	39%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	41%	31%
	- Threats or intimidation?	28%	18%
	- Physical assault?	14%	11%
	- Sexual assault?	4%	2%
	- Theft of canteen or property?	10%	10%
	- Other bullying / victimisation?	13%	7%
	- Staff here have not done any of these things to me	51%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	54%	56%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	39%	38%
8.2	Do you think the system of rewards or incentives is fair?	31%	34%
8.3	Do staff usually let you know when your behaviour is good?	45%	41%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	59%	62%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	61%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	65%	57%
STAFF			
9.1	Do you feel cared for by most staff here?	49%	45%
9.2	Do most staff here treat you with respect?	66%	70%
9.3	If you had a problem, are there any staff here you could turn to for help?	65%	70%
9.4	Can you speak to a Barnardo's advocate when you need to?	68%	70%
FAITH			
10.1	Do you have a religion?	65%	69%
<i>For those who have a religion:</i>			

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Number of completed questionnaires returned

Have a disability	Do not have a disability
182	509

10.2	Are your religious beliefs respected here?	72%	82%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	68%	75%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	68%	63%
11.2	Are you able to use a phone every day (if you have credit)?	63%	66%
11.3	Is it quite / very easy for your family and friends to get here?	31%	40%
11.4	Do you get visits from family or friends?	79%	80%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	45%	46%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	82%	84%
	- Training for a job (vocational training)?	5%	6%
	- Paid work?	5%	7%
	- Interventions (e.g. offending behaviour programmes)?	22%	15%
	- Not doing any of these activities	14%	14%
12.2	Do staff encourage you to attend education, training or work?	72%	65%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	52%	49%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	60%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	57%	54%
13.4	Is anybody here helping you to prepare for when you leave?	49%	39%
13.5	Have you had a say in what will happen to you when you leave here?	44%	44%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	58%	55%

All STCs and YOIs

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from traveller communities are compared with those of children not from traveller communities

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Traveller	Non-traveller
62	636

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	7%	1%
	Are you aged 18 or over?	12%	11%
1.4	Are you from a minority ethnic group?	23%	56%
1.5	Do you have any children?	31%	8%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	54%	52%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	47%	24%
10.1	Are you Muslim?	2%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	59%	69%
2.2	Overall, were you treated well in reception/admission?	53%	72%
2.3	When you first arrived, did you have any problems or worries?	82%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	55%	49%
2.4	Did you feel safe on your first night here?	65%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	72%	59%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	45%	43%
3.2	Can you shower everyday?	68%	62%
3.3	Do you normally have enough clean, suitable clothes for the week?	64%	71%
3.4	Do you have clean sheets every week?	71%	76%
3.5	Can you get your stored property if you need it?	50%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	40%	49%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	70%	75%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	48%	36%

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* less than 1% probability that the difference is due to chance

	Traveller	Non-traveller
Number of completed questionnaires returned	62	636

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	36%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	38%	37%
4.3	Does the shop / canteen sell the things that you need?	58%	56%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	35%	38%
	- Nurse?	58%	60%
	- Dentist?	25%	25%
	- Mental health worker?	35%	46%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	64%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	47%	24%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	48%	51%
5.6	Did you have an alcohol problem when you came here?	16%	6%
5.7	Did you have a drug problem when you came here?	33%	23%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	38%	53%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	52%
5.10	Do you go to the gym or play sports once a week or more?	55%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	78%	87%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	37%	35%
	Were your complaints usually dealt with within 7 days?	39%	31%
6.3	Have you ever felt too scared to make a complaint?	23%	13%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	51%	34%
7.2	Do you feel unsafe now?	30%	12%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	28%	30%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	48%	42%
	- Threats or intimidation?	44%	30%

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	Traveller	Non-traveller
Number of completed questionnaires returned	62	636

	- Physical assault?	39%	26%
	- Sexual assault?	13%	1%
	- Being forced to assault another young person?	20%	6%
	- Theft of canteen or property?	20%	5%
	- Other bullying or victimisation?	19%	6%
	- Young people here have not done any of these things to me	44%	52%
7.6	If you were being bullied / victimised by other young people here, would you report it?	50%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	34%	33%
	- Threats or intimidation?	25%	21%
	- Physical assault?	16%	12%
	- Sexual assault?	13%	1%
	- Theft of canteen or property?	13%	10%
	- Other bullying / victimisation?	11%	8%
	- Staff here have not done any of these things to me	59%	57%
7.8	If you were being bullied / victimised by staff here, would you report it?	62%	55%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	46%	37%
8.2	Do you think the system of rewards or incentives is fair?	29%	34%
8.3	Do staff usually let you know when your behaviour is good?	53%	41%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	72%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	62%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	50%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	60%	59%
STAFF			
9.1	Do you feel cared for by most staff here?	52%	45%
9.2	Do most staff here treat you with respect?	63%	69%
9.3	If you had a problem, are there any staff here you could turn to for help?	78%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	69%
FAITH			
10.1	Do you have a religion?	83%	67%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	77%	80%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Traveller	Non-traveller
62	636

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	78%	73%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	65%	64%
11.2	Are you able to use a phone every day (if you have credit)?	70%	65%
11.3	Is it quite / very easy for your family and friends to get here?	32%	38%
11.4	Do you get visits from family or friends?	71%	80%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	49%	45%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	79%	84%
	- Training for a job (vocational training)?	19%	5%
	- Paid work?	14%	6%
	- Interventions (e.g. offending behaviour programmes)?	21%	16%
	- Not doing any of these activities	14%	14%
12.2	Do staff encourage you to attend education, training or work?	66%	67%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	59%	48%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	42%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	85%	53%
13.4	Is anybody here helping you to prepare for when you leave?	54%	40%
13.5	Have you had a say in what will happen to you when you leave here?	54%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	53%	56%

All STCs and YOIs 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have been in local authority care	363	Have not been in local authority care	336
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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	2%
	Are you aged 18 or over?	13%	9%
1.4	Are you from a minority ethnic group?	46%	60%
1.5	Do you have any children?	12%	8%
1.6	Are you from a traveller community?	9%	8%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	44%	24%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	18%
10.1	Are you Muslim?	17%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	72%	64%
2.2	Overall, were you treated well in reception/admission?	74%	66%
2.3	When you first arrived, did you have any problems or worries?	72%	72%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	52%	48%
2.4	Did you feel safe on your first night here?	72%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	61%	59%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	41%	45%
3.2	Can you shower everyday?	64%	61%
3.3	Do you normally have enough clean, suitable clothes for the week?	70%	70%
3.4	Do you have clean sheets every week?	75%	75%
3.5	Can you get your stored property if you need it?	54%	52%
3.6	Is it normally quiet enough for you to relax or sleep at night?	46%	52%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	73%	76%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	35%	40%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
363	336

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	33%	31%
4.2	Do you get enough to eat at mealtimes always / most of the time?	34%	40%
4.3	Does the shop / canteen sell the things that you need?	59%	53%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	39%	36%
	- Nurse?	64%	55%
	- Dentist?	25%	25%
	- Mental health worker?	45%	45%
5.2	Do you have any health problems (including mental health problems)?	44%	24%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	66%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	18%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	56%	42%
5.6	Did you have an alcohol problem when you came here?	11%	2%
5.7	Did you have a drug problem when you came here?	30%	16%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	56%	44%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	55%	48%
5.10	Do you go to the gym or play sports once a week or more?	49%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	88%	85%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	37%	33%
	Were your complaints usually dealt with within 7 days?	35%	28%
6.3	Have you ever felt too scared to make a complaint?	17%	11%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	39%	31%
7.2	Do you feel unsafe now?	15%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	32%	28%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	47%	39%
	- Threats or intimidation?	36%	26%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
363	336

Number of completed questionnaires returned

	- Physical assault?	33%	21%
	- Sexual assault?	3%	2%
	- Being forced to assault another young person?	8%	6%
	- Theft of canteen or property?	8%	5%
	- Other bullying or victimisation?	9%	6%
	- Young people here have not done any of these things to me	47%	56%
7.6	If you were being bullied / victimised by other young people here, would you report it?	37%	29%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	35%	33%
	- Threats or intimidation?	25%	16%
	- Physical assault?	14%	10%
	- Sexual assault?	2%	3%
	- Theft of canteen or property?	10%	10%
	- Other bullying / victimisation?	11%	6%
	- Staff here have not done any of these things to me	56%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	58%	53%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	37%	40%
8.2	Do you think the system of rewards or incentives is fair?	33%	35%
8.3	Do staff usually let you know when your behaviour is good?	46%	38%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	59%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	66%	62%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	73%	64%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	63%	55%
STAFF			
9.1	Do you feel cared for by most staff here?	48%	43%
9.2	Do most staff here treat you with respect?	71%	66%
9.3	If you had a problem, are there any staff here you could turn to for help?	70%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	67%
FAITH			
10.1	Do you have a religion?	67%	69%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	79%	81%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
363	336

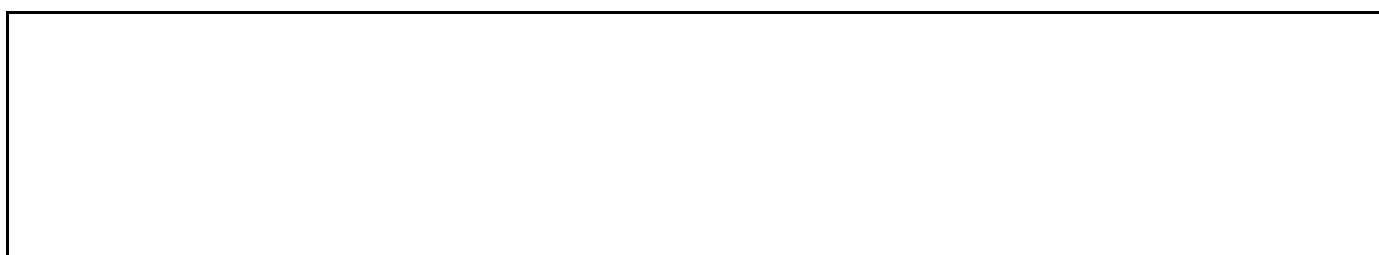
Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	74%	73%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	65%	64%
11.2	Are you able to use a phone every day (if you have credit)?	63%	68%
11.3	Is it quite / very easy for your family and friends to get here?	32%	43%
11.4	Do you get visits from family or friends?	75%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	36%	55%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	82%	84%
	- Training for a job (vocational training)?	5%	6%
	- Paid work?	6%	7%
	- Interventions (e.g. offending behaviour programmes)?	20%	13%
	- Not doing any of these activities	15%	14%
12.2	Do staff encourage you to attend education, training or work?	69%	65%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	49%	50%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	63%	63%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	95%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	55%	55%
13.4	Is anybody here helping you to prepare for when you leave?	44%	38%
13.5	Have you had a say in what will happen to you when you leave here?	46%	41%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	49%	64%

Appendix B: Young offender institution comparators

2018-19 YOIs

Survey responses of all YOIs



	Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
Number of completed questionnaires returned	31	126	125	99	31	191	603

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION								
1.2	Are you under 15 years of age?	0%	0%	0%	1%	3%	1%	1%
	Are you aged 18 or over?	3%	16%	15%	11%	10%	9%	12%
1.4	Are you from a minority ethnic group?	47%	60%	70%	62%	26%	36%	52%
1.5	Do you have any children?	7%	10%	11%	8%	17%	9%	10%
1.6	Are you from a traveller community?	14%	7%	5%	8%	23%	8%	8%
1.7	Have you ever been in local authority care?	57%	52%	46%	51%	77%	51%	52%
5.2	Do you have any health problems (including mental health problems)?	32%	32%	29%	35%	84%	29%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	24%	15%	25%	28%	67%	25%	25%
10.1	Are you Muslim?	11%	22%	25%	30%	7%	12%	19%
ARRIVAL AND INDUCTION								
2.1	Were you searched in reception/admissions?	83%	98%	97%	95%	87%	97%	96%
<i>For those who had been searched:</i>								
2.1	Was this search done in a respectful way?	67%	64%	64%	67%	65%	76%	69%
2.2	Overall, were you treated well in reception/admission?	69%	71%	66%	72%	62%	72%	70%
2.3	When you first arrived, did you have any problems or worries?	73%	73%	67%	66%	83%	72%	71%
<i>For those who had any problems when they first arrived:</i>								
2.3	Did staff help you to deal with these problems or worries?	64%	52%	28%	49%	68%	49%	47%
2.4	Did you feel safe on your first night here?	83%	70%	65%	71%	66%	76%	71%
2.5	In your first few days, were you told everything you needed to know about life here?	57%	63%	53%	54%	73%	59%	58%
LIVING CONDITIONS								
3.1	Is the temperature of your room or cell about right?	44%	37%	41%	39%	55%	49%	43%
3.2	Can you shower everyday?	94%	98%	28%	62%	97%	34%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	90%	70%	60%	76%	71%	60%	67%
3.4	Do you have clean sheets every week?	80%	82%	40%	74%	90%	90%	75%
3.5	Can you get your stored property if you need it?	47%	45%	48%	56%	53%	54%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	67%	41%	41%	54%	41%	49%	47%

Number of completed questionnaires returned

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	82%	72%	57%	86%	70%	70%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	82%	24%	20%	28%	20%	26%	27%
FOOD AND CANTEEN								
4.1	Is the food here very / quite good?	10%	50%	23%	27%	48%	32%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	23%	38%	31%	39%	43%	43%	38%
4.3	Does the shop / canteen sell the things that you need?	41%	79%	53%	51%	63%	60%	60%
HEALTH AND WELL-BEING								
5.1	Is it easy to see:							
	- Doctor?	62%	48%	20%	41%	40%	40%	39%
	- Nurse?	86%	66%	43%	55%	77%	60%	59%
	- Dentist?	57%	30%	12%	23%	29%	21%	24%
	- Mental health worker?	57%	58%	30%	41%	50%	46%	45%
5.2	Do you have any health problems (including mental health problems)?	32%	32%	29%	35%	84%	29%	33%
	<i>For those who have health problems:</i>							
5.3	Have you been helped with your health problems since you have been here?	60%	82%	56%	72%	67%	52%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	24%	15%	25%	28%	67%	25%	25%
	<i>For those who have a disability</i>							
5.5	Are you getting the support you need?	67%	77%	35%	46%	57%	44%	49%
5.6	Did you have an alcohol problem when you came here?	0%	5%	3%	6%	30%	8%	7%
5.7	Did you have a drug problem when you came here?	17%	14%	18%	18%	52%	36%	25%
	<i>For those who did have a drug or alcohol problem</i>							
5.8	Have you been helped with your drug or alcohol problem since you've been here?	80%	60%	25%	60%	75%	55%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	76%	59%	61%	62%	70%	30%	52%
5.10	Do you go to the gym or play sports once a week or more?	73%	33%	14%	65%	59%	57%	45%
COMPLAINTS								
6.1	Do you know how to make a complaint?	90%	86%	82%	91%	83%	85%	86%
	<i>For those who have made a complaint:</i>							
6.2	Were your complaints usually dealt with fairly?	25%	33%	26%	33%	40%	41%	34%
	Were your complaints usually dealt with within 7 days?	25%	32%	15%	36%	69%	30%	30%
6.3	Have you ever felt too scared to make a complaint?	14%	9%	16%	15%	36%	14%	15%
SAFETY AND SECURITY								
7.1	Have you ever felt unsafe here?	35%	31%	38%	33%	55%	40%	37%
7.2	Do you feel unsafe now?	7%	10%	13%	13%	27%	15%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	73%	25%	27%	18%	31%	18%	25%
7.5	Have other young people here ever done any of the following to you?							
	- Verbal abuse?	28%	45%	36%	43%	70%	41%	42%

Number of completed questionnaires returned

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

	- Threats or intimidation?	20%	25%	22%	34%	63%	31%	30%
	- Physical assault?	28%	22%	19%	21%	50%	30%	26%
	- Sexual assault?	0%	0%	2%	0%	7%	3%	2%
	- Being forced to assault another young person?	4%	8%	4%	3%	10%	8%	6%
	- Theft of canteen or property?	8%	4%	5%	4%	10%	5%	5%
	- Other bullying or victimisation?	8%	2%	7%	8%	23%	8%	7%
	- Young people here have not done any of these things to me	56%	54%	60%	58%	23%	50%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	52%	33%	33%	29%	39%	26%	31%
7.7	Have staff here ever done any of the following to you?							
	- Verbal abuse?	21%	33%	41%	43%	33%	30%	35%
	- Threats or intimidation?	10%	21%	23%	32%	22%	20%	22%
	- Physical assault?	0%	12%	9%	14%	15%	17%	13%
	- Sexual assault?	0%	3%	3%	0%	4%	2%	2%
	- Theft of canteen or property?	7%	4%	17%	17%	7%	9%	11%
	- Other bullying / victimisation?	7%	5%	8%	8%	22%	9%	8%
	- Staff here have not done any of these things to me	66%	59%	47%	48%	56%	61%	56%
7.8	If you were being bullied / victimised by staff here, would you report it?	75%	63%	55%	53%	43%	53%	56%
BEHAVIOUR MANAGEMENT								
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	31%	53%	29%	39%	57%	38%	40%
8.2	Do you think the system of rewards or incentives is fair?	45%	45%	25%	30%	37%	35%	35%
8.3	Do staff usually let you know when your behaviour is good?	48%	38%	26%	43%	60%	42%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	59%	67%	49%	45%	85%	66%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	59%	66%	64%	57%	52%	69%	64%
	<i>For those who have been restrained:</i>							
8.6	Did a member of staff come and talk to you about it afterwards?	82%	71%	71%	64%	75%	69%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	62%	54%	54%	54%	70%	64%	58%
STAFF								
9.1	Do you feel cared for by most staff here?	57%	42%	34%	33%	73%	47%	43%
9.2	Do most staff here treat you with respect?	82%	72%	51%	62%	77%	67%	65%
9.3	If you had a problem, are there any staff here you could turn to for help?	71%	72%	55%	62%	87%	68%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	78%	58%	79%	70%	66%	69%
FAITH								
10.1	Do you have a religion?	33%	76%	82%	77%	77%	54%	69%
	<i>For those who have a religion:</i>							
10.2	Are your religious beliefs respected here?	80%	84%	75%	82%	82%	77%	79%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	91%	72%	66%	72%	78%	76%	72%

Number of completed questionnaires returned

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

KEEPING IN TOUCH WITH FAMILY AND FRIENDS								
11.1	Has anyone here helped you to keep in touch with your family / friends?	71%	68%	44%	72%	86%	58%	62%
11.2	Are you able to use a phone every day (if you have credit)?	93%	95%	33%	73%	87%	43%	61%
11.3	Is it quite / very easy for your family and friends to get here?	36%	40%	35%	37%	40%	36%	37%
11.4	Do you get visits from family or friends?	71%	84%	86%	81%	74%	70%	79%
<i>For those who do get visits:</i>								
11.4	Do you get visits from family or friends once a week or more?	65%	55%	31%	54%	30%	40%	44%
EDUCATION AND TRAINING								
12.1	Are you doing any of the following activities at the moment:							
	- Education?	100%	87%	71%	91%	77%	80%	82%
	- Training for a job (vocational training)?	4%	2%	2%	6%	10%	7%	5%
	- Paid work?	0%	8%	3%	5%	7%	9%	6%
	- Interventions (e.g. offending behaviour programmes)?	7%	24%	11%	15%	39%	10%	15%
	- Not doing any of these activities	0%	12%	26%	8%	13%	17%	16%
12.2	Do staff encourage you to attend education, training or work?	86%	68%	42%	62%	81%	67%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	75%	54%	27%	53%	60%	48%	48%
PREPARING TO MOVE ON								
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	66%	61%	60%	67%	73%	67%	65%
<i>For those who do have a plan:</i>								
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%	95%	97%	95%	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	77%	59%	33%	45%	78%	48%	50%
13.4	Is anybody here helping you to prepare for when you leave?	46%	38%	29%	48%	55%	38%	39%
13.5	Have you had a say in what will happen to you when you leave here?	52%	44%	33%	51%	48%	43%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI								
14.1	Do you think your experiences here have made you less likely to offend in the future?	54%	60%	49%	58%	60%	53%	55%

YOI LAST TIME

Survey responses from 2018-19 compared with those from 2017-18.

In this table summary statistics from YOIs surveyed 2018-19 are compared with the following HMIP survey data:
 - Summary statistics from YOIs surveyed in 2017-18. Please note that we do not have comparable data for the new questions introduced in October 2018.

Shading is used to indicate statistical significance*, as follows:

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- Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

n=number of valid responses to question (YOIs 2018-19)

YOIs surveyed 2018-19	YOIs surveyed 2017-18
603	555

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 15 years of age?	<i>n=597</i>	1%	0%
	Are you aged 18 or over?	<i>n=597</i>	12%	14%
1.4	Are you from a minority ethnic group?	<i>n=596</i>	52%	51%
1.5	Do you have any children?	<i>n=576</i>	10%	8%
1.6	Are you from a traveller community?	<i>n=591</i>	8%	6%
1.7	Have you ever been in local authority care?	<i>n=593</i>	52%	39%
5.2	Do you have any health problems (including mental health problems)?	<i>n=580</i>	33%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=586</i>	25%	19%
10.1	Are you Muslim?	<i>n=572</i>	19%	23%
ARRIVAL AND INDUCTION				
2.1	Were you searched in reception/admissions?	<i>n=597</i>	96%	
<i>For those who had been searched:</i>				
2.1	Was this search done in a respectful way?	<i>n=572</i>	69%	
2.2	Overall, were you treated well in reception/admission?	<i>n=592</i>	70%	
2.3	When you first arrived, did you have any problems or worries?	<i>n=593</i>	71%	
<i>For those who had any problems when they first arrived:</i>				
2.3	Did staff help you to deal with these problems or worries?	<i>n=420</i>	47%	
2.4	Did you feel safe on your first night here?	<i>n=595</i>	71%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	<i>n=598</i>	58%	
LIVING CONDITIONS				
3.1	Is the temperature of your room or cell about right?	<i>n=559</i>	43%	
3.2	Can you shower everyday?	<i>n=597</i>	57%	75%
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n=593</i>	67%	
3.4	Do you have clean sheets every week?	<i>n=592</i>	75%	
3.5	Can you get your stored property if you need it?	<i>n=588</i>	51%	
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n=583</i>	47%	
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n=581</i>	71%	
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n=579</i>	27%	

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 - Grey shading indicates that we have no valid data for this question
- * less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

n=number of valid responses to question (YOIs 2018-19)

YOIs surveyed 20 18-19	YOIs surveyed 20 17-18
603	555

FOOD AND CANTEEN				
4.1	Is the food here very / quite good?	<i>n=579</i>	33%	
4.2	Do you get enough to eat at mealtimes always / most of the time?	<i>n=593</i>	38%	
4.3	Does the shop / canteen sell the things that you need?	<i>n=578</i>	60%	
HEALTH AND WELL-BEING				
5.1	Is it easy to see:			
	- Doctor?	<i>n=587</i>	39%	
	- Nurse?	<i>n=584</i>	59%	
	- Dentist?	<i>n=588</i>	24%	
5.2	- Mental health worker?	<i>n=585</i>	45%	
5.2	Do you have any health problems (including mental health problems)?	<i>n=580</i>	33%	
<i>For those who have health problems:</i>				
5.3	Have you been helped with your health problems since you have been here?	<i>n=199</i>	64%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=586</i>	25%	19%
<i>For those who have a disability</i>				
5.5	Are you getting the support you need?	<i>n=145</i>	49%	
5.6	Did you have an alcohol problem when you came here?	<i>n=591</i>	7%	8%
5.7	Did you have a drug problem when you came here?	<i>n=588</i>	25%	32%
<i>For those who did have a drug or alcohol problem</i>				
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<i>n=156</i>	55%	
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n=585</i>	52%	
5.10	Do you go to the gym or play sports once a week or more?	<i>n=584</i>	45%	
COMPLAINTS				
6.1	Do you know how to make a complaint?	<i>n=592</i>	86%	
<i>For those who have made a complaint:</i>				
6.2	Were your complaints usually dealt with fairly?	<i>n=307</i>	34%	
	Were your complaints usually dealt with within 7 days?	<i>n=298</i>	30%	
6.3	Have you ever felt too scared to make a complaint?	<i>n=428</i>	15%	16%
SAFETY AND SECURITY				
7.1	Have you ever felt unsafe here?	<i>n=588</i>	37%	40%
7.2	Do you feel unsafe now?	<i>n=583</i>	14%	16%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n=580</i>	25%	26%
7.5	Have other young people here ever done any of the following to you?			
	- Verbal abuse?	<i>n=526</i>	42%	
	- Threats or intimidation?	<i>n=526</i>	30%	

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YOIs surveyed 2018-19	YOIs surveyed 2017-18
603	555

Number of completed questionnaires returned

n=number of valid responses to question (YOIs 2018-19)

	- Physical assault?	<i>n=526</i>	26%	
	- Sexual assault?	<i>n=526</i>	2%	
	- Being forced to assault another young person?	<i>n=526</i>	6%	
	- Theft of canteen or property?	<i>n=526</i>	5%	
	- Other bullying or victimisation?	<i>n=526</i>	7%	
	- Young people here have not done any of these things to me	<i>n=526</i>	53%	
7.6	If you were being bullied / victimised by other young people here, would you report it?	<i>n=535</i>	31%	
7.7	Have staff here ever done any of the following to you?			
	- Verbal abuse?	<i>n=552</i>	35%	
	- Threats or intimidation?	<i>n=552</i>	22%	
	- Physical assault?	<i>n=552</i>	13%	
	- Sexual assault?	<i>n=552</i>	2%	
	- Theft of canteen or property?	<i>n=552</i>	11%	
	- Other bullying / victimisation?	<i>n=552</i>	8%	
	- Staff here have not done any of these things to me	<i>n=552</i>	56%	
7.8	If you were being bullied / victimised by staff here, would you report it?	<i>n=552</i>	56%	
BEHAVIOUR MANAGEMENT				
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n=585</i>	40%	
8.2	Do you think the system of rewards or incentives is fair?	<i>n=584</i>	35%	
8.3	Do staff usually let you know when your behaviour is good?	<i>n=582</i>	39%	
8.4	If you get in trouble, do staff usually explain what you have done wrong?	<i>n=496</i>	60%	
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	<i>n=590</i>	64%	50%
<i>For those who have been restrained:</i>				
8.6	Did a member of staff come and talk to you about it afterwards?	<i>n=373</i>	70%	
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n=587</i>	58%	
STAFF				
9.1	Do you feel cared for by most staff here?	<i>n=580</i>	43%	
9.2	Do most staff here treat you with respect?	<i>n=568</i>	65%	64%
9.3	If you had a problem, are there any staff here you could turn to for help?	<i>n=578</i>	66%	
9.4	Can you speak to a Barnardo's advocate when you need to?	<i>n=587</i>	69%	35%
FAITH				
10.1	Do you have a religion?	<i>n=572</i>	69%	63%
<i>For those who have a religion:</i>				
10.2	Are your religious beliefs respected here?	<i>n=391</i>	79%	

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YOIs surveyed 2018-19	YOIs surveyed 2017-18
603	555

Number of completed questionnaires returned

n=number of valid responses to question (YOIs 2018-19)

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n</i> =398	72%	
KEEPING IN TOUCH WITH FAMILY AND FRIENDS				
11.1	Has anyone here helped you to keep in touch with your family / friends?	<i>n</i> =572	62%	
11.2	Are you able to use a phone every day (if you have credit)?	<i>n</i> =567	61%	
11.3	Is it quite / very easy for your family and friends to get here?	<i>n</i> =573	37%	
11.4	Do you get visits from family or friends?	<i>n</i> =573	79%	
<i>For those who do get visits:</i>				
11.4	Do you get visits from family or friends once a week or more?	<i>n</i> =450	44%	
EDUCATION AND TRAINING				
12.1	Are you doing any of the following activities at the moment:			
	- Education?	<i>n</i> =582	82%	79%
	- Training for a job (vocational training)?	<i>n</i> =582	5%	
	- Paid work?	<i>n</i> =582	6%	
	- Interventions (e.g. offending behaviour programmes)?	<i>n</i> =582	15%	
	- Not doing any of these activities	<i>n</i> =582	16%	
12.2	Do staff encourage you to attend education, training or work?	<i>n</i> =573	63%	
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n</i> =572	48%	
PREPARING TO MOVE ON				
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n</i> =578	65%	
<i>For those who do have a plan:</i>				
13.2	Do you understand what you need to do to achieve your objectives or targets?	<i>n</i> =350	95%	
13.3	Are staff here supporting you to achieve your objectives or targets?	<i>n</i> =341	50%	
13.4	Is anybody here helping you to prepare for when you leave?	<i>n</i> =570	39%	
13.5	Have you had a say in what will happen to you when you leave here?	<i>n</i> =562	43%	
FINAL QUESTIONS ABOUT THIS STC/YOI				
14.1	Do you think your experiences here have made you less likely to offend in the future?	<i>n</i> =548	55%	

ALL YOI UNDER 18 COMPARATOR

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children aged 18 or over compared with responses of children under 18

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

18 or over	Under 18
71	526

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	1%
	Are you aged 18 or over?		
1.4	Are you from a minority ethnic group?	47%	53%
1.5	Do you have any children?	15%	9%
1.6	Are you from a traveller community?	7%	8%
1.7	Have you ever been in local authority care?	60%	51%
5.2	Do you have any health problems (including mental health problems)?	42%	32%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	28%	25%
10.1	Are you Muslim?	22%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	96%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	66%	69%
2.2	Overall, were you treated well in reception/admission?	70%	70%
2.3	When you first arrived, did you have any problems or worries?	73%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	56%	46%
2.4	Did you feel safe on your first night here?	66%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	69%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	47%	43%
3.2	Can you shower everyday?	66%	56%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	67%
3.4	Do you have clean sheets every week?	76%	75%
3.5	Can you get your stored property if you need it?	64%	49%
3.6	Is it normally quiet enough for you to relax or sleep at night?	53%	46%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	78%	70%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	38%	26%

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* less than 1% probability that the difference is due to chance

	18 or over	Under 18
Number of completed questionnaires returned	71	526

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	45%	31%
4.2	Do you get enough to eat at mealtimes always / most of the time?	51%	36%
4.3	Does the shop / canteen sell the things that you need?	74%	59%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	56%	36%
	- Nurse?	71%	58%
	- Dentist?	23%	24%
	- Mental health worker?	47%	45%
5.2	Do you have any health problems (including mental health problems)?	42%	32%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	76%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	28%	25%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	60%	48%
5.6	Did you have an alcohol problem when you came here?	11%	6%
5.7	Did you have a drug problem when you came here?	31%	23%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	54%	56%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	64%	51%
5.10	Do you go to the gym or play sports once a week or more?	51%	45%
COMPLAINTS			
6.1	Do you know how to make a complaint?	94%	85%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	52%	30%
	Were your complaints usually dealt with within 7 days?	45%	28%
6.3	Have you ever felt too scared to make a complaint?	9%	16%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	41%	36%
7.2	Do you feel unsafe now?	17%	13%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	24%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	48%	42%
	- Threats or intimidation?	39%	29%

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* less than 1% probability that the difference is due to chance

	18 or over	Under 18
Number of completed questionnaires returned	71	526

	- Physical assault?	27%	26%
	- Sexual assault?	3%	2%
	- Being forced to assault another young person?	6%	6%
	- Theft of canteen or property?	11%	4%
	- Other bullying or victimisation?	9%	7%
	- Young people here have not done any of these things to me	45%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	35%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	32%	35%
	- Threats or intimidation?	21%	23%
	- Physical assault?	12%	13%
	- Sexual assault?	2%	2%
	- Theft of canteen or property?	12%	11%
	- Other bullying / victimisation?	6%	8%
	- Staff here have not done any of these things to me	56%	56%
7.8	If you were being bullied / victimised by staff here, would you report it?	64%	56%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	48%	39%
8.2	Do you think the system of rewards or incentives is fair?	40%	34%
8.3	Do staff usually let you know when your behaviour is good?	41%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	62%	61%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	75%	63%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	77%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	67%	57%
STAFF			
9.1	Do you feel cared for by most staff here?	46%	42%
9.2	Do most staff here treat you with respect?	73%	64%
9.3	If you had a problem, are there any staff here you could turn to for help?	74%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	77%	68%
FAITH			
10.1	Do you have a religion?	73%	68%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	84%	79%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

18 or over	Under 18
71	526

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	84%	70%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	64%	62%
11.2	Are you able to use a phone every day (if you have credit)?	65%	61%
11.3	Is it quite / very easy for your family and friends to get here?	46%	36%
11.4	Do you get visits from family or friends?	84%	78%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	47%	44%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	79%	82%
	- Training for a job (vocational training)?	6%	5%
	- Paid work?	8%	6%
	- Interventions (e.g. offending behaviour programmes)?	24%	14%
	- Not doing any of these activities	19%	15%
12.2	Do staff encourage you to attend education, training or work?	63%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	58%	47%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	79%	63%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	96%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	58%	49%
13.4	Is anybody here helping you to prepare for when you leave?	52%	37%
13.5	Have you had a say in what will happen to you when you leave here?	63%	41%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	64%	54%

ALL YOI BME COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children

Please note that these analyses are based on summary data from selected survey questions only.

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	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White
312	284

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	1%	0%
	Are you aged 18 or over?	11%	13%
1.4	Are you from a minority ethnic group?		
1.5	Do you have any children?	7%	14%
1.6	Are you from a traveller community?	3%	14%
1.7	Have you ever been in local authority care?	44%	60%
5.2	Do you have any health problems (including mental health problems)?	24%	45%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	14%	38%
10.1	Are you Muslim?	35%	3%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	97%	94%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	65%	72%
2.2	Overall, were you treated well in reception/admission?	68%	73%
2.3	When you first arrived, did you have any problems or worries?	73%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	40%	56%
2.4	Did you feel safe on your first night here?	70%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	56%	62%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	40%	47%
3.2	Can you shower everyday?	56%	59%
3.3	Do you normally have enough clean, suitable clothes for the week?	67%	66%
3.4	Do you have clean sheets every week?	67%	83%
3.5	Can you get your stored property if you need it?	51%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	46%	48%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	71%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	25%	29%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
312	284

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	30%	36%
4.2	Do you get enough to eat at mealtimes always / most of the time?	36%	40%
4.3	Does the shop / canteen sell the things that you need?	51%	71%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	33%	45%
	- Nurse?	54%	65%
	- Dentist?	22%	25%
	- Mental health worker?	42%	48%
5.2	Do you have any health problems (including mental health problems)?	24%	45%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	61%	67%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	14%	38%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	37%	54%
5.6	Did you have an alcohol problem when you came here?	4%	10%
5.7	Did you have a drug problem when you came here?	14%	37%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	43%	61%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	54%
5.10	Do you go to the gym or play sports once a week or more?	40%	51%
COMPLAINTS			
6.1	Do you know how to make a complaint?	86%	85%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	26%	44%
	Were your complaints usually dealt with within 7 days?	21%	44%
6.3	Have you ever felt too scared to make a complaint?	15%	14%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	33%	40%
7.2	Do you feel unsafe now?	12%	16%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	23%	27%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	36%	48%
	- Threats or intimidation?	23%	37%

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
312	284

Number of completed questionnaires returned

	- Physical assault?	23%	29%
	- Sexual assault?	1%	2%
	- Being forced to assault another young person?	5%	7%
	- Theft of canteen or property?	3%	7%
	- Other bullying or victimisation?	5%	9%
	- Young people here have not done any of these things to me	60%	45%
7.6	If you were being bullied / victimised by other young people here, would you report it?	27%	35%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	39%	30%
	- Threats or intimidation?	27%	17%
	- Physical assault?	14%	11%
	- Sexual assault?	3%	2%
	- Theft of canteen or property?	15%	6%
	- Other bullying / victimisation?	9%	8%
	- Staff here have not done any of these things to me	49%	63%
7.8	If you were being bullied / victimised by staff here, would you report it?	54%	59%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	35%	46%
8.2	Do you think the system of rewards or incentives is fair?	29%	42%
8.3	Do staff usually let you know when your behaviour is good?	32%	47%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	52%	70%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	66%	61%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	68%	73%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	59%	58%
STAFF			
9.1	Do you feel cared for by most staff here?	31%	55%
9.2	Do most staff here treat you with respect?	58%	72%
9.3	If you had a problem, are there any staff here you could turn to for help?	60%	74%
9.4	Can you speak to a Barnardo's advocate when you need to?	69%	69%
FAITH			
10.1	Do you have a religion?	85%	52%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	77%	85%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
312	284

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	70%	77%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	61%	64%
11.2	Are you able to use a phone every day (if you have credit)?	60%	62%
11.3	Is it quite / very easy for your family and friends to get here?	36%	39%
11.4	Do you get visits from family or friends?	80%	77%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	43%	46%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	83%	80%
	- Training for a job (vocational training)?	4%	6%
	- Paid work?	7%	6%
	- Interventions (e.g. offending behaviour programmes)?	16%	15%
	- Not doing any of these activities	14%	18%
12.2	Do staff encourage you to attend education, training or work?	56%	72%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	48%	47%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	64%	66%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	97%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	44%	57%
13.4	Is anybody here helping you to prepare for when you leave?	36%	43%
13.5	Have you had a say in what will happen to you when you leave here?	39%	49%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	53%	57%

ALL YOI MUSLIM COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
111	461

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	0%
	Are you aged 18 or over?	14%	11%
1.4	Are you from a minority ethnic group?	93%	42%
1.5	Do you have any children?	4%	11%
1.6	Are you from a traveller community?	1%	9%
1.7	Have you ever been in local authority care?	45%	53%
5.2	Do you have any health problems (including mental health problems)?	29%	34%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	15%	28%
10.1	Are you Muslim?		
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	98%	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	69%	69%
2.2	Overall, were you treated well in reception/admission?	70%	70%
2.3	When you first arrived, did you have any problems or worries?	66%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	36%	50%
2.4	Did you feel safe on your first night here?	68%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	56%	60%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	34%	46%
3.2	Can you shower everyday?	59%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	66%
3.4	Do you have clean sheets every week?	70%	76%
3.5	Can you get your stored property if you need it?	50%	52%
3.6	Is it normally quiet enough for you to relax or sleep at night?	50%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	78%	69%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	26%	27%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	111	461

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	29%	35%
4.2	Do you get enough to eat at mealtimes always / most of the time?	35%	39%
4.3	Does the shop / canteen sell the things that you need?	47%	63%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	33%	41%
	- Nurse?	55%	61%
	- Dentist?	19%	24%
	- Mental health worker?	44%	46%
5.2	Do you have any health problems (including mental health problems)?	29%	34%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	67%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	15%	28%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	33%	50%
5.6	Did you have an alcohol problem when you came here?	3%	7%
5.7	Did you have a drug problem when you came here?	14%	27%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	47%	58%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	53%
5.10	Do you go to the gym or play sports once a week or more?	38%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	87%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	34%	34%
	Were your complaints usually dealt with within 7 days?	26%	32%
6.3	Have you ever felt too scared to make a complaint?	12%	14%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	28%	38%
7.2	Do you feel unsafe now?	6%	15%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	25%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	33%	44%
	- Threats or intimidation?	21%	32%

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* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	111	461

	- Physical assault?	21%	26%
	- Sexual assault?	0%	2%
	- Being forced to assault another young person?	2%	6%
	- Theft of canteen or property?	0%	6%
	- Other bullying or victimisation?	0%	8%
	- Young people here have not done any of these things to me	66%	50%
7.6	If you were being bullied / victimised by other young people here, would you report it?	25%	33%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	37%	34%
	- Threats or intimidation?	21%	22%
	- Physical assault?	11%	13%
	- Sexual assault?	1%	2%
	- Theft of canteen or property?	13%	10%
	- Other bullying / victimisation?	9%	8%
	- Staff here have not done any of these things to me	53%	57%
7.8	If you were being bullied / victimised by staff here, would you report it?	49%	58%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	41%	40%
8.2	Do you think the system of rewards or incentives is fair?	27%	36%
8.3	Do staff usually let you know when your behaviour is good?	36%	40%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	53%	63%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	70%	62%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	68%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	56%	59%
STAFF			
9.1	Do you feel cared for by most staff here?	39%	45%
9.2	Do most staff here treat you with respect?	63%	67%
9.3	If you had a problem, are there any staff here you could turn to for help?	58%	69%
9.4	Can you speak to a Barnardo's advocate when you need to?	65%	71%
FAITH			
10.1	Do you have a religion?	100%	61%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	81%	80%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Muslim	Non-Muslim
111	461

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	77%	71%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	59%	63%
11.2	Are you able to use a phone every day (if you have credit)?	65%	61%
11.3	Is it quite / very easy for your family and friends to get here?	40%	37%
11.4	Do you get visits from family or friends?	78%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	48%	44%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	84%	82%
	- Training for a job (vocational training)?	2%	5%
	- Paid work?	4%	7%
	- Interventions (e.g. offending behaviour programmes)?	14%	16%
	- Not doing any of these activities	14%	16%
12.2	Do staff encourage you to attend education, training or work?	57%	65%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	49%	48%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	65%	66%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	97%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	46%	51%
13.4	Is anybody here helping you to prepare for when you leave?	41%	39%
13.5	Have you had a say in what will happen to you when you leave here?	34%	46%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	57%	56%

ALL YOI DISABILITY COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
148	438

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	0%
	Are you aged 18 or over?	13%	12%
1.4	Are you from a minority ethnic group?	29%	61%
1.5	Do you have any children?	15%	8%
1.6	Are you from a traveller community?	15%	6%
1.7	Have you ever been in local authority care?	69%	46%
5.2	Do you have any health problems (including mental health problems)?	74%	20%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	11%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	59%	71%
2.2	Overall, were you treated well in reception/admission?	58%	74%
2.3	When you first arrived, did you have any problems or worries?	74%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	43%	49%
2.4	Did you feel safe on your first night here?	60%	75%
2.5	In your first few days, were you told everything you needed to know about life here?	53%	61%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	44%	43%
3.2	Can you shower everyday?	53%	58%
3.3	Do you normally have enough clean, suitable clothes for the week?	65%	68%
3.4	Do you have clean sheets every week?	74%	75%
3.5	Can you get your stored property if you need it?	42%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	40%	49%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	65%	74%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	24%	29%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
148	438

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	35%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	32%	40%
4.3	Does the shop / canteen sell the things that you need?	54%	63%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	37%	39%
	- Nurse?	57%	60%
	- Dentist?	18%	25%
	- Mental health worker?	44%	45%
5.2	Do you have any health problems (including mental health problems)?	74%	20%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	61%	70%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	49%	
5.6	Did you have an alcohol problem when you came here?	10%	6%
5.7	Did you have a drug problem when you came here?	44%	19%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	44%	63%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	53%	52%
5.10	Do you go to the gym or play sports once a week or more?	42%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	84%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	33%	33%
	Were your complaints usually dealt with within 7 days?	35%	28%
6.3	Have you ever felt too scared to make a complaint?	20%	13%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	57%	30%
7.2	Do you feel unsafe now?	31%	8%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	23%	26%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	57%	37%
	- Threats or intimidation?	51%	22%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
148	438

Number of completed questionnaires returned

	- Physical assault?	38%	21%
	- Sexual assault?	4%	1%
	- Being forced to assault another young person?	11%	5%
	- Theft of canteen or property?	14%	2%
	- Other bullying or victimisation?	17%	3%
	- Young people here have not done any of these things to me	38%	58%
7.6	If you were being bullied / victimised by other young people here, would you report it?	39%	28%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	42%	32%
	- Threats or intimidation?	29%	20%
	- Physical assault?	14%	12%
	- Sexual assault?	4%	1%
	- Theft of canteen or property?	11%	11%
	- Other bullying / victimisation?	13%	7%
	- Staff here have not done any of these things to me	49%	58%
7.8	If you were being bullied / victimised by staff here, would you report it?	54%	57%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	41%	40%
8.2	Do you think the system of rewards or incentives is fair?	32%	36%
8.3	Do staff usually let you know when your behaviour is good?	40%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	58%	61%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	59%	66%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	63%	72%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	64%	57%
STAFF			
9.1	Do you feel cared for by most staff here?	45%	42%
9.2	Do most staff here treat you with respect?	62%	67%
9.3	If you had a problem, are there any staff here you could turn to for help?	62%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	70%
FAITH			
10.1	Do you have a religion?	63%	70%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	75%	81%

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
148	438

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	66%	74%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	65%	61%
11.2	Are you able to use a phone every day (if you have credit)?	58%	63%
11.3	Is it quite / very easy for your family and friends to get here?	30%	40%
11.4	Do you get visits from family or friends?	78%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	43%	45%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	80%	83%
	- Training for a job (vocational training)?	4%	5%
	- Paid work?	5%	7%
	- Interventions (e.g. offending behaviour programmes)?	19%	14%
	- Not doing any of these activities	17%	15%
12.2	Do staff encourage you to attend education, training or work?	68%	62%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	47%	47%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	63%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	51%	50%
13.4	Is anybody here helping you to prepare for when you leave?	46%	36%
13.5	Have you had a say in what will happen to you when you leave here?	44%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	54%

ALL YOI LA CARE COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have been in local authority care	307	Have not been in local authority care	286
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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	1%	0%
	Are you aged 18 or over?	14%	10%
1.4	Are you from a minority ethnic group?	45%	61%
1.5	Do you have any children?	12%	8%
1.6	Are you from a traveller community?	9%	7%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	45%	21%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	16%
10.1	Are you Muslim?	17%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	73%	64%
2.2	Overall, were you treated well in reception/admission?	73%	66%
2.3	When you first arrived, did you have any problems or worries?	71%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	50%	45%
2.4	Did you feel safe on your first night here?	71%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	60%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	41%	46%
3.2	Can you shower everyday?	59%	56%
3.3	Do you normally have enough clean, suitable clothes for the week?	66%	68%
3.4	Do you have clean sheets every week?	75%	74%
3.5	Can you get your stored property if you need it?	52%	50%
3.6	Is it normally quiet enough for you to relax or sleep at night?	44%	50%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	69%	73%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	25%	31%

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* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
307	286

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	33%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	34%	41%
4.3	Does the shop / canteen sell the things that you need?	63%	57%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	39%	38%
	- Nurse?	63%	55%
	- Dentist?	24%	23%
	- Mental health worker?	46%	45%
5.2	Do you have any health problems (including mental health problems)?	45%	21%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	66%	61%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	16%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	54%	40%
5.6	Did you have an alcohol problem when you came here?	11%	2%
5.7	Did you have a drug problem when you came here?	32%	16%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	57%	49%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	56%	48%
5.10	Do you go to the gym or play sports once a week or more?	46%	45%
COMPLAINTS			
6.1	Do you know how to make a complaint?	87%	84%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	35%	32%
	Were your complaints usually dealt with within 7 days?	34%	26%
6.3	Have you ever felt too scared to make a complaint?	18%	12%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	41%	32%
7.2	Do you feel unsafe now?	16%	11%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	27%	23%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	47%	38%
	- Threats or intimidation?	35%	24%

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* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
307	286

Number of completed questionnaires returned

	- Physical assault?	32%	20%
	- Sexual assault?	2%	1%
	- Being forced to assault another young person?	7%	5%
	- Theft of canteen or property?	6%	4%
	- Other bullying or victimisation?	9%	5%
	- Young people here have not done any of these things to me	47%	58%
7.6	If you were being bullied / victimised by other young people here, would you report it?	34%	28%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	37%	34%
	- Threats or intimidation?	28%	17%
	- Physical assault?	16%	10%
	- Sexual assault?	2%	2%
	- Theft of canteen or property?	11%	11%
	- Other bullying / victimisation?	11%	5%
	- Staff here have not done any of these things to me	53%	58%
7.8	If you were being bullied / victimised by staff here, would you report it?	57%	56%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	39%	42%
8.2	Do you think the system of rewards or incentives is fair?	34%	37%
8.3	Do staff usually let you know when your behaviour is good?	42%	35%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	61%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	61%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	72%	67%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	64%	53%
STAFF			
9.1	Do you feel cared for by most staff here?	44%	42%
9.2	Do most staff here treat you with respect?	67%	63%
9.3	If you had a problem, are there any staff here you could turn to for help?	68%	65%
9.4	Can you speak to a Barnardo's advocate when you need to?	69%	68%
FAITH			
10.1	Do you have a religion?	69%	69%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	78%	82%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
307	286

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	73%	72%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	63%	61%
11.2	Are you able to use a phone every day (if you have credit)?	59%	64%
11.3	Is it quite / very easy for your family and friends to get here?	32%	42%
11.4	Do you get visits from family or friends?	73%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	34%	54%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	80%	84%
	- Training for a job (vocational training)?	5%	4%
	- Paid work?	6%	8%
	- Interventions (e.g. offending behaviour programmes)?	17%	13%
	- Not doing any of these activities	17%	15%
12.2	Do staff encourage you to attend education, training or work?	65%	61%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	46%	48%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	65%	63%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	95%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	50%	51%
13.4	Is anybody here helping you to prepare for when you leave?	42%	36%
13.5	Have you had a say in what will happen to you when you leave here?	45%	41%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	48%	62%

ALL YOI TRAVELLER COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from traveller communities are compared with those of children not from traveller communities

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Traveller	Non-traveller
48	543

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	6%	0%
	Are you aged 18 or over?	11%	12%
1.4	Are you from a minority ethnic group?	21%	55%
1.5	Do you have any children?	28%	8%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	57%	51%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	48%	23%
10.1	Are you Muslim?	2%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	58%	69%
2.2	Overall, were you treated well in reception/admission?	51%	72%
2.3	When you first arrived, did you have any problems or worries?	79%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	51%	47%
2.4	Did you feel safe on your first night here?	62%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	67%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	46%	43%
3.2	Can you shower everyday?	63%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	58%	67%
3.4	Do you have clean sheets every week?	72%	75%
3.5	Can you get your stored property if you need it?	44%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	43%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	64%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	38%	26%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Traveller	Non-traveller
48	543

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	36%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	33%	38%
4.3	Does the shop / canteen sell the things that you need?	66%	60%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	35%	38%
	- Nurse?	53%	59%
	- Dentist?	22%	24%
	- Mental health worker?	33%	46%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	61%	65%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	48%	23%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	46%	49%
5.6	Did you have an alcohol problem when you came here?	13%	6%
5.7	Did you have a drug problem when you came here?	33%	24%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	41%	56%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	54%	52%
5.10	Do you go to the gym or play sports once a week or more?	56%	44%
COMPLAINTS			
6.1	Do you know how to make a complaint?	76%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	30%	34%
	Were your complaints usually dealt with within 7 days?	32%	30%
6.3	Have you ever felt too scared to make a complaint?	24%	14%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	53%	35%
7.2	Do you feel unsafe now?	34%	12%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	21%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	48%	42%
	- Threats or intimidation?	45%	29%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Traveller	Non-traveller
Number of completed questionnaires returned	48	543

	- Physical assault?	36%	25%
	- Sexual assault?	10%	1%
	- Being forced to assault another young person?	17%	5%
	- Theft of canteen or property?	17%	4%
	- Other bullying or victimisation?	17%	6%
	- Young people here have not done any of these things to me	45%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	46%	30%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	33%	35%
	- Threats or intimidation?	22%	23%
	- Physical assault?	13%	13%
	- Sexual assault?	9%	1%
	- Theft of canteen or property?	7%	11%
	- Other bullying / victimisation?	7%	8%
	- Staff here have not done any of these things to me	58%	55%
7.8	If you were being bullied / victimised by staff here, would you report it?	63%	55%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	56%	39%
8.2	Do you think the system of rewards or incentives is fair?	33%	35%
8.3	Do staff usually let you know when your behaviour is good?	51%	38%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	74%	59%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	61%	65%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	54%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	59%	59%
STAFF			
9.1	Do you feel cared for by most staff here?	48%	42%
9.2	Do most staff here treat you with respect?	59%	66%
9.3	If you had a problem, are there any staff here you could turn to for help?	76%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%
FAITH			
10.1	Do you have a religion?	86%	67%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	77%	80%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Traveller	Non-traveller
48	543

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	78%	72%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	60%	62%
11.2	Are you able to use a phone every day (if you have credit)?	64%	61%
11.3	Is it quite / very easy for your family and friends to get here?	28%	38%
11.4	Do you get visits from family or friends?	70%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	43%	44%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	77%	82%
	- Training for a job (vocational training)?	16%	4%
	- Paid work?	11%	6%
	- Interventions (e.g. offending behaviour programmes)?	21%	15%
	- Not doing any of these activities	16%	15%
12.2	Do staff encourage you to attend education, training or work?	61%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	56%	46%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	45%	66%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	82%	49%
13.4	Is anybody here helping you to prepare for when you leave?	52%	38%
13.5	Have you had a say in what will happen to you when you leave here?	55%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	54%

Appendix C: Secure training centre comparators

2018-19 STCs
Survey responses of all STCs



	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
Number of completed questionnaires returned	46	31	37	114

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 15 years of age?	9%	7%	11%	9%
	Are you aged 18 or over?	9%	3%	3%	5%
1.3	Are you female?	19%	18%	0%	13%
1.4	Are you from a minority ethnic group?	38%	68%	69%	56%
1.5	Do you have any children?	11%	4%	6%	8%
1.6	Are you from a traveller community?	12%	10%	17%	13%
1.7	Have you ever been in local authority care?	61%	63%	33%	53%
5.2	Do you have any health problems (including mental health problems)?	42%	25%	43%	38%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	39%	24%	31%	32%
10.1	Are you Muslim?	9%	25%	23%	18%
ARRIVAL AND INDUCTION					
2.1	Were you searched in reception/admissions?	96%	93%	97%	95%
<i>For those who had been searched:</i>					
2.1	Was this search done in a respectful way?	69%	57%	74%	67%
2.2	Overall, were you treated well in reception/admission?	73%	68%	71%	71%
2.3	When you first arrived, did you have any problems or worries?	81%	63%	71%	73%
<i>For those who had any problems when they first arrived:</i>					
2.3	Did staff help you to deal with these problems or worries?	57%	74%	64%	63%
2.4	Did you feel safe on your first night here?	82%	71%	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	70%	77%	71%	72%
LIVING CONDITIONS					
3.1	Is the temperature of your room or cell about right?	44%	32%	47%	42%
3.2	Can you shower everyday?	91%	97%	92%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	86%	93%	86%	88%
3.4	Do you have clean sheets every week?	80%	63%	86%	77%
3.5	Can you get your stored property if you need it?	53%	76%	76%	67%

Number of completed questionnaires returned

Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
46	31	37	114

3.6	Is it normally quiet enough for you to relax or sleep at night?	64%	52%	56%	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	93%	93%	95%	94%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	96%	86%	94%	93%
FOOD AND CANTEEN					
4.1	Is the food here very / quite good?	16%	59%	14%	27%
4.2	Do you get enough to eat at mealtimes always / most of the time?	26%	43%	32%	33%
4.3	Does the shop / canteen sell the things that you need?	24%	67%	9%	31%
HEALTH AND WELL-BEING					
5.1	Is it easy to see:				
	- Doctor?	33%	45%	34%	37%
	- Nurse?	50%	76%	74%	65%
	- Dentist?	35%	36%	32%	34%
	- Mental health worker?	42%	44%	45%	43%
5.2	Do you have any health problems (including mental health problems)?	42%	25%	43%	38%
	<i>For those who have health problems:</i>				
5.3	Have you been helped with your health problems since you have been here?	56%	100%	44%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	39%	24%	31%	32%
	<i>For those who have a disability</i>				
5.5	Are you getting the support you need?	44%	83%	67%	58%
5.6	Did you have an alcohol problem when you came here?	10%	10%	3%	8%
5.7	Did you have a drug problem when you came here?	23%	17%	14%	18%
	<i>For those who did have a drug or alcohol problem</i>				
5.8	Have you been helped with your drug or alcohol problem since you've been here?	25%	40%	33%	32%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	44%	76%	29%	48%
5.10	Do you go to the gym or play sports once a week or more?	66%	76%	47%	62%
COMPLAINTS					
6.1	Do you know how to make a complaint?	84%	93%	100%	92%
	<i>For those who have made a complaint:</i>				
6.2	Were your complaints usually dealt with fairly?	45%	47%	41%	44%
	Were your complaints usually dealt with within 7 days?	70%	33%	24%	42%
6.3	Have you ever felt too scared to make a complaint?	13%	8%	4%	9%
SAFETY AND SECURITY					
7.1	Have you ever felt unsafe here?	31%	20%	21%	24%
7.2	Do you feel unsafe now?	21%	7%	0%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	51%	43%	85%	60%
7.5	Have other young people here ever done any of the following to you?				

Number of completed questionnaires returned

	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
	46	31	37	114

	- Verbal abuse?	58%	30%	39%	44%
	- Threats or intimidation?	47%	33%	29%	38%
	- Physical assault?	42%	19%	36%	33%
	- Sexual assault?	8%	0%	7%	5%
	- Being forced to assault another young person?	11%	7%	13%	10%
	- Theft of canteen or property?	16%	11%	10%	13%
	- Other bullying or victimisation?	13%	0%	7%	7%
	- Young people here have not done any of these things to me	40%	52%	58%	49%
7.6	If you were being bullied / victimised by other young people here, would you report it?	41%	50%	42%	44%
7.7	Have staff here ever done any of the following to you?				
	- Verbal abuse?	26%	22%	23%	24%
	- Threats or intimidation?	17%	4%	10%	11%
	- Physical assault?	9%	0%	13%	8%
	- Sexual assault?	9%	0%	3%	4%
	- Theft of canteen or property?	9%	4%	3%	5%
	- Other bullying / victimisation?	17%	0%	7%	9%
	- Staff here have not done any of these things to me	63%	78%	71%	70%
7.8	If you were being bullied / victimised by staff here, would you report it?	40%	64%	53%	51%
BEHAVIOUR MANAGEMENT					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	45%	10%	22%	27%
8.2	Do you think the system of rewards or incentives is fair?	34%	21%	14%	24%
8.3	Do staff usually let you know when your behaviour is good?	61%	56%	74%	64%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	69%	70%	67%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	56%	72%	71%	66%
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	62%	57%	68%	63%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	49%	69%	64%	59%
STAFF					
9.1	Do you feel cared for by most staff here?	80%	59%	55%	65%
9.2	Do most staff here treat you with respect?	92%	90%	82%	88%
9.3	If you had a problem, are there any staff here you could turn to for help?	84%	90%	85%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	74%	62%	73%	70%
FAITH					
10.1	Do you have a religion?	49%	79%	73%	66%
<i>For those who have a religion:</i>					
10.2	Are your religious beliefs respected here?	61%	77%	95%	79%

Number of completed questionnaires returned

	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
	46	31	37	114

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	72%	73%	91%	79%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Has anyone here helped you to keep in touch with your family / friends?	83%	79%	87%	83%
11.2	Are you able to use a phone every day (if you have credit)?	83%	96%	97%	92%
11.3	Is it quite / very easy for your family and friends to get here?	35%	43%	42%	40%
11.4	Do you get visits from family or friends?	83%	86%	87%	85%
<i>For those who do get visits:</i>					
11.4	Do you get visits from family or friends once a week or more?	55%	63%	48%	55%
EDUCATION AND TRAINING					
12.1	Are you doing any of the following activities at the moment:				
	- Education?	87%	100%	88%	91%
	- Training for a job (vocational training)?	8%	11%	21%	13%
	- Paid work?	5%	0%	12%	6%
	- Interventions (e.g. offending behaviour programmes)?	19%	32%	24%	25%
	- Not doing any of these activities	8%	0%	6%	5%
12.2	Do staff encourage you to attend education, training or work?	84%	100%	90%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	61%	57%	71%	63%
PREPARING TO MOVE ON					
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	53%	59%	58%	56%
<i>For those who do have a plan:</i>					
13.2	Do you understand what you need to do to achieve your objectives or targets?	90%	100%	94%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	75%	77%	100%	83%
13.4	Is anybody here helping you to prepare for when you leave?	54%	57%	54%	55%
13.5	Have you had a say in what will happen to you when you leave here?	53%	37%	55%	49%
FINAL QUESTIONS ABOUT THIS STC/YOI					
14.1	Do you think your experiences here have made you less likely to offend in the future?	60%	55%	74%	62%

STC LAST TIME

Survey responses from 2018-19 compared with those from 2017-18.

In this table summary statistics from STCs surveyed in 2018-19 are compared with the following HMIP survey data:
 - Summary statistics from STCs surveyed in 2017-18. Please note that we do not have comparable data for the new questions introduced in October 2018.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

STCs surveyed 2018-19	STCs surveyed 2017-18
114	123

Number of completed questionnaires returned

n=number of valid responses to question (STCs 2018-19)

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	<i>n=111</i>	9%
	Are you aged 18 or over?	<i>n=111</i>	5%
1.3	Are you female?	<i>n=104</i>	13%
1.4	Are you from a minority ethnic group?	<i>n=111</i>	56%
1.5	Do you have any children?	<i>n=106</i>	8%
1.6	Are you from a traveller community?	<i>n=107</i>	13%
1.7	Have you ever been in local authority care?	<i>n=106</i>	53%
5.2	Do you have any health problems (including mental health problems)?	<i>n=106</i>	38%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=105</i>	32%
10.1	Are you Muslim?	<i>n=93</i>	18%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	<i>n=109</i>	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	<i>n=104</i>	67%
2.2	Overall, were you treated well in reception/admission?	<i>n=110</i>	71%
2.3	When you first arrived, did you have any problems or worries?	<i>n=108</i>	73%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	<i>n=79</i>	63%
2.4	Did you feel safe on your first night here?	<i>n=109</i>	77%
2.5	In your first few days, were you told everything you needed to know about life here?	<i>n=111</i>	72%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	<i>n=103</i>	42%
3.2	Can you shower everyday?	<i>n=111</i>	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n=109</i>	88%
3.4	Do you have clean sheets every week?	<i>n=109</i>	77%
3.5	Can you get your stored property if you need it?	<i>n=111</i>	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n=107</i>	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n=111</i>	94%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

STCs surveyed 2018-19	STCs surveyed 2017-18
114	123

Number of completed questionnaires returned

n=number of valid responses to question (STCs 2018-19)

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n</i> =109	93%	
FOOD AND CANTEEN				
4.1	Is the food here very / quite good?	<i>n</i> =108	27%	
4.2	Do you get enough to eat at mealtimes always / most of the time?	<i>n</i> =110	33%	
4.3	Does the shop / canteen sell the things that you need?	<i>n</i> =107	31%	
HEALTH AND WELL-BEING				
5.1	Is it easy to see:			
	- Doctor?	<i>n</i> =106	37%	
	- Nurse?	<i>n</i> =100	65%	
	- Dentist?	<i>n</i> =99	34%	
	- Mental health worker?	<i>n</i> =97	43%	
5.2	Do you have any health problems (including mental health problems)?	<i>n</i> =106	38%	
<i>For those who have health problems:</i>				
5.3	Have you been helped with your health problems since you have been here?	<i>n</i> =41	59%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n</i> =105	32%	27%
<i>For those who have a disability</i>				
5.5	Are you getting the support you need?	<i>n</i> =31	58%	
5.6	Did you have an alcohol problem when you came here?	<i>n</i> =104	8%	
5.7	Did you have a drug problem when you came here?	<i>n</i> =105	18%	
<i>For those who did have a drug or alcohol problem</i>				
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<i>n</i> =19	32%	
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n</i> =103	48%	
5.10	Do you go to the gym or play sports once a week or more?	<i>n</i> =101	62%	
COMPLAINTS				
6.1	Do you know how to make a complaint?	<i>n</i> =102	92%	94%
<i>For those who have made a complaint:</i>				
6.2	Were your complaints usually dealt with fairly?	<i>n</i> =61	44%	
	Were your complaints usually dealt with within 7 days?	<i>n</i> =59	42%	
6.3	Have you ever felt too scared to make a complaint?	<i>n</i> =80	9%	
SAFETY AND SECURITY				
7.1	Have you ever felt unsafe here?	<i>n</i> =103	24%	32%
7.2	Do you feel unsafe now?	<i>n</i> =102	10%	12%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n</i> =103	60%	
7.5	Have other young people here ever done any of the following to you?			
	- Verbal abuse?	<i>n</i> =96	44%	

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Number of completed questionnaires returned

n=number of valid responses to question (STCs 2018-19)

STCs surveyed 2018-19	STCs surveyed 2017-18
114	123

	- Threats or intimidation?	<i>n</i> =96	38%	
	- Physical assault?	<i>n</i> =96	33%	
	- Sexual assault?	<i>n</i> =96	5%	
	- Being forced to assault another young person?	<i>n</i> =96	10%	
	- Theft of canteen or property?	<i>n</i> =96	13%	
	- Other bullying or victimisation?	<i>n</i> =96	7%	
	- Young people here have not done any of these things to me	<i>n</i> =96	49%	
7.6	If you were being bullied / victimised by other young people here, would you report it?	<i>n</i> =94	44%	
7.7	Have staff here ever done any of the following to you?			
	- Verbal abuse?	<i>n</i> =93	24%	
	- Threats or intimidation?	<i>n</i> =93	11%	
	- Physical assault?	<i>n</i> =93	8%	
	- Sexual assault?	<i>n</i> =93	4%	
	- Theft of canteen or property?	<i>n</i> =93	5%	
	- Other bullying / victimisation?	<i>n</i> =93	9%	
	- Staff here have not done any of these things to me	<i>n</i> =93	70%	
7.8	If you were being bullied / victimised by staff here, would you report it?	<i>n</i> =92	51%	
BEHAVIOUR MANAGEMENT				
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n</i> =99	27%	
8.2	Do you think the system of rewards or incentives is fair?	<i>n</i> =101	24%	
8.3	Do staff usually let you know when your behaviour is good?	<i>n</i> =97	64%	
8.4	If you get in trouble, do staff usually explain what you have done wrong?	<i>n</i> =91	67%	
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	<i>n</i> =102	66%	56%
<i>For those who have been restrained:</i>				
8.6	Did a member of staff come and talk to you about it afterwards?	<i>n</i> =64	63%	
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n</i> =101	59%	
STAFF				
9.1	Do you feel cared for by most staff here?	<i>n</i> =97	65%	
9.2	Do most staff here treat you with respect?	<i>n</i> =100	88%	87%
9.3	If you had a problem, are there any staff here you could turn to for help?	<i>n</i> =100	86%	
9.4	Can you speak to a Barnardo's advocate when you need to?	<i>n</i> =101	70%	
FAITH				
10.1	Do you have a religion?	<i>n</i> =93	66%	64%
<i>For those who have a religion:</i>				

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* less than 1% probability that the difference is due to chance

STCs surveyed 2018-19	STCs surveyed 2017-18
114	123

Number of completed questionnaires returned

n=number of valid responses to question (STCs 2018-19)

10.2	Are your religious beliefs respected here?	<i>n=61</i>	79%	
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=63</i>	79%	
KEEPING IN TOUCH WITH FAMILY AND FRIENDS				
11.1	Has anyone here helped you to keep in touch with your family / friends?	<i>n=93</i>	83%	
11.2	Are you able to use a phone every day (if you have credit)?	<i>n=95</i>	92%	
11.3	Is it quite / very easy for your family and friends to get here?	<i>n=96</i>	40%	
11.4	Do you get visits from family or friends?	<i>n=94</i>	85%	88%
<i>For those who do get visits:</i>				
11.4	Do you get visits from family or friends once a week or more?	<i>n=80</i>	55%	69%
EDUCATION AND TRAINING				
12.1	Are you doing any of the following activities at the moment:			
	- Education?	<i>n=98</i>	91%	
	- Training for a job (vocational training)?	<i>n=98</i>	13%	
	- Paid work?	<i>n=98</i>	6%	
	- Interventions (e.g. offending behaviour programmes)?	<i>n=98</i>	25%	
	- Not doing any of these activities	<i>n=98</i>	5%	
12.2	Do staff encourage you to attend education, training or work?	<i>n=95</i>	91%	
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n=95</i>	63%	
PREPARING TO MOVE ON				
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n=98</i>	56%	
<i>For those who do have a plan:</i>				
13.2	Do you understand what you need to do to achieve your objectives or targets?	<i>n=53</i>	94%	
13.3	Are staff here supporting you to achieve your objectives or targets?	<i>n=53</i>	83%	
13.4	Is anybody here helping you to prepare for when you leave?	<i>n=93</i>	55%	
13.5	Have you had a say in what will happen to you when you leave here?	<i>n=92</i>	49%	
FINAL QUESTIONS ABOUT THIS STC/YOI				
14.1	Do you think your experiences here have made you less likely to offend in the future?	<i>n=93</i>	62%	

All STCs GENDER COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of girls are compared with responses of boys

Please note that these analyses are based on summary data from selected survey questions only.

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Girls	Boys
13	13	91

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	11%
	Are you aged 18 or over?	15%	2%
1.3	Are you female?		
1.4	Are you from a minority ethnic group?	39%	57%
1.5	Do you have any children?	0%	6%
1.6	Are you from a traveller community?	8%	9%
1.7	Have you ever been in local authority care?	62%	51%
5.2	Do you have any health problems (including mental health problems)?	58%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	54%	28%
10.1	Are you Muslim?	0%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	69%	68%
2.2	Overall, were you treated well in reception/admission?	75%	71%
2.3	When you first arrived, did you have any problems or worries?	100%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	73%	62%
2.4	Did you feel safe on your first night here?	69%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	39%	76%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	8%	46%
3.2	Can you shower everyday?	100%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	83%	89%
3.4	Do you have clean sheets every week?	62%	82%
3.5	Can you get your stored property if you need it?	54%	70%
3.6	Is it normally quiet enough for you to relax or sleep at night?	58%	61%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	92%	93%

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	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Girls	Boys
Number of completed questionnaires returned	13	91

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	100%	92%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	31%	26%
4.2	Do you get enough to eat at mealtimes always / most of the time?	67%	27%
4.3	Does the shop / canteen sell the things that you need?	54%	27%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	23%	40%
	- Nurse?	54%	65%
	- Dentist?	31%	35%
	- Mental health worker?	39%	42%
5.2	Do you have any health problems (including mental health problems)?	58%	33%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	50%	62%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	54%	28%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	29%	71%
5.6	Did you have an alcohol problem when you came here?	8%	7%
5.7	Did you have a drug problem when you came here?	23%	18%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	33%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	62%	48%
5.10	Do you go to the gym or play sports once a week or more?	50%	64%
COMPLAINTS			
6.1	Do you know how to make a complaint?	85%	94%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	50%	47%
	Were your complaints usually dealt with within 7 days?	67%	37%
6.3	Have you ever felt too scared to make a complaint?	23%	5%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	50%	21%
7.2	Do you feel unsafe now?	33%	6%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	50%	63%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	50%	42%

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Girls	Boys
Number of completed questionnaires returned	13	91

	- Threats or intimidation?	67%	34%
	- Physical assault?	33%	33%
	- Sexual assault?	0%	5%
	- Being forced to assault another young person?	8%	9%
	- Theft of canteen or property?	8%	13%
	- Other bullying or victimisation?	8%	7%
	- Young people here have not done any of these things to me	33%	52%
7.6	If you were being bullied / victimised by other young people here, would you report it?	58%	41%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	17%	23%
	- Threats or intimidation?	8%	10%
	- Physical assault?	0%	8%
	- Sexual assault?	0%	4%
	- Theft of canteen or property?	0%	5%
	- Other bullying / victimisation?	8%	8%
	- Staff here have not done any of these things to me	83%	69%
7.8	If you were being bullied / victimised by staff here, would you report it?	82%	46%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	15%	32%
8.2	Do you think the system of rewards or incentives is fair?	25%	23%
8.3	Do staff usually let you know when your behaviour is good?	67%	62%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	55%	68%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	62%	66%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	50%	62%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	77%	56%
STAFF			
9.1	Do you feel cared for by most staff here?	73%	64%
9.2	Do most staff here treat you with respect?	92%	88%
9.3	If you had a problem, are there any staff here you could turn to for help?	100%	83%
9.4	Can you speak to a Barnardo's advocate when you need to?	85%	68%
FAITH			
10.1	Do you have a religion?	62%	68%
<i>For those who have a religion:</i>			

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* less than 1% probability that the difference is due to chance

	Girls	Boys
Number of completed questionnaires returned	13	91

10.2	Are your religious beliefs respected here?	50%	82%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	63%	81%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	92%	83%
11.2	Are you able to use a phone every day (if you have credit)?	92%	91%
11.3	Is it quite / very easy for your family and friends to get here?	39%	39%
11.4	Do you get visits from family or friends?	82%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	56%	52%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	92%	91%
	- Training for a job (vocational training)?	17%	12%
	- Paid work?	0%	5%
	- Interventions (e.g. offending behaviour programmes)?	25%	23%
	- Not doing any of these activities	0%	6%
12.2	Do staff encourage you to attend education, training or work?	92%	90%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	46%	67%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	54%	59%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	43%	89%
13.4	Is anybody here helping you to prepare for when you leave?	58%	56%
13.5	Have you had a say in what will happen to you when you leave here?	55%	51%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	58%	67%

STC UNDER 15 COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children aged under 15 compared with responses of children 15 or over

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Under 15	15 or over
Number of completed questionnaires returned	10	101

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?		
	Are you aged 18 or over?	0%	6%
1.3	Are you female?	0%	14%
1.4	Are you from a minority ethnic group?	89%	53%
1.5	Do you have any children?	0%	9%
1.6	Are you from a traveller community?	10%	14%
1.7	Have you ever been in local authority care?	50%	54%
5.2	Do you have any health problems (including mental health problems)?	20%	39%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	11%	35%
10.1	Are you Muslim?	20%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	50%	70%
2.2	Overall, were you treated well in reception/admission?	60%	72%
2.3	When you first arrived, did you have any problems or worries?	60%	75%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	83%	61%
2.4	Did you feel safe on your first night here?	100%	74%
2.5	In your first few days, were you told everything you needed to know about life here?	67%	72%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	30%	43%
3.2	Can you shower everyday?	100%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	87%
3.4	Do you have clean sheets every week?	90%	76%
3.5	Can you get your stored property if you need it?	70%	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	80%	56%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	90%	94%

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* less than 1% probability that the difference is due to chance

	Under 15	15 or over
Number of completed questionnaires returned	10	101

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	90%	93%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	50%	25%
4.2	Do you get enough to eat at mealtimes always / most of the time?	40%	32%
4.3	Does the shop / canteen sell the things that you need?	11%	33%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	60%	34%
	- Nurse?	70%	64%
	- Dentist?	33%	34%
	- Mental health worker?	22%	46%
5.2	Do you have any health problems (including mental health problems)?	20%	39%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	0%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	11%	35%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	0%	60%
5.6	Did you have an alcohol problem when you came here?	0%	9%
5.7	Did you have a drug problem when you came here?	22%	18%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	35%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	60%	47%
5.10	Do you go to the gym or play sports once a week or more?	80%	60%
COMPLAINTS			
6.1	Do you know how to make a complaint?	100%	91%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	33%	46%
	Were your complaints usually dealt with within 7 days?	67%	40%
6.3	Have you ever felt too scared to make a complaint?	0%	10%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	0%	28%
7.2	Do you feel unsafe now?	0%	11%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	70%	59%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	44%	44%

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	Under 15	15 or over
Number of completed questionnaires returned	10	101

	- Threats or intimidation?	11%	41%
	- Physical assault?	33%	33%
	- Sexual assault?	0%	5%
	- Being forced to assault another young person?	0%	11%
	- Theft of canteen or property?	0%	13%
	- Other bullying or victimisation?	0%	7%
	- Young people here have not done any of these things to me	44%	49%
7.6	If you were being bullied / victimised by other young people here, would you report it?	33%	45%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	20%	24%
	- Threats or intimidation?	10%	11%
	- Physical assault?	10%	7%
	- Sexual assault?	0%	5%
	- Theft of canteen or property?	0%	6%
	- Other bullying / victimisation?	0%	10%
	- Staff here have not done any of these things to me	60%	72%
7.8	If you were being bullied / victimised by staff here, would you report it?	22%	54%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	30%	28%
8.2	Do you think the system of rewards or incentives is fair?	20%	25%
8.3	Do staff usually let you know when your behaviour is good?	60%	65%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	70%	64%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	86%	60%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	80%	56%
STAFF			
9.1	Do you feel cared for by most staff here?	50%	67%
9.2	Do most staff here treat you with respect?	100%	86%
9.3	If you had a problem, are there any staff here you could turn to for help?	90%	85%
9.4	Can you speak to a Barnardo's advocate when you need to?	78%	69%
FAITH			
10.1	Do you have a religion?	80%	65%
<i>For those who have a religion:</i>			

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Under 15	15 or over
10	101

10.2	Are your religious beliefs respected here?	100%	76%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	100%	78%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	100%	80%
11.2	Are you able to use a phone every day (if you have credit)?	100%	90%
11.3	Is it quite / very easy for your family and friends to get here?	30%	41%
11.4	Do you get visits from family or friends?	90%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	56%	53%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	100%	89%
	- Training for a job (vocational training)?	0%	15%
	- Paid work?	0%	7%
	- Interventions (e.g. offending behaviour programmes)?	10%	27%
	- Not doing any of these activities	0%	6%
12.2	Do staff encourage you to attend education, training or work?	100%	89%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	75%	63%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	40%	58%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	100%	81%
13.4	Is anybody here helping you to prepare for when you leave?	78%	53%
13.5	Have you had a say in what will happen to you when you leave here?	56%	50%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	44%	66%

ALL STC BME COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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Number of completed questionnaires returned

Black and minority ethnic	62
White	49

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	13%	2%
	Are you aged 18 or over?	5%	6%
1.3	Are you female?	9%	17%
1.4	Are you from a minority ethnic group?		
1.5	Do you have any children?	5%	11%
1.6	Are you from a traveller community?	7%	19%
1.7	Have you ever been in local authority care?	50%	56%
5.2	Do you have any health problems (including mental health problems)?	30%	46%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	31%
10.1	Are you Muslim?	33%	0%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	68%	67%
2.2	Overall, were you treated well in reception/admission?	73%	69%
2.3	When you first arrived, did you have any problems or worries?	70%	77%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	54%	75%
2.4	Did you feel safe on your first night here?	78%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	71%	74%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	39%	46%
3.2	Can you shower everyday?	93%	92%
3.3	Do you normally have enough clean, suitable clothes for the week?	88%	89%
3.4	Do you have clean sheets every week?	76%	77%
3.5	Can you get your stored property if you need it?	68%	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	59%	57%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	95%	94%

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* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
62	49

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	95%	90%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	34%	18%
4.2	Do you get enough to eat at mealtimes always / most of the time?	31%	33%
4.3	Does the shop / canteen sell the things that you need?	29%	35%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	36%	38%
	- Nurse?	70%	60%
	- Dentist?	28%	41%
	- Mental health worker?	39%	46%
5.2	Do you have any health problems (including mental health problems)?	30%	46%
	<i>For those who have health problems:</i>		
5.3	Have you been helped with your health problems since you have been here?	59%	61%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	31%
	<i>For those who have a disability</i>		
5.5	Are you getting the support you need?	50%	71%
5.6	Did you have an alcohol problem when you came here?	2%	15%
5.7	Did you have a drug problem when you came here?	11%	27%
	<i>For those who did have a drug or alcohol problem</i>		
5.8	Have you been helped with your drug or alcohol problem since you've been here?	17%	39%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	44%	52%
5.10	Do you go to the gym or play sports once a week or more?	60%	64%
COMPLAINTS			
6.1	Do you know how to make a complaint?	96%	87%
	<i>For those who have made a complaint:</i>		
6.2	Were your complaints usually dealt with fairly?	36%	58%
	Were your complaints usually dealt with within 7 days?	28%	56%
6.3	Have you ever felt too scared to make a complaint?	9%	9%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	24%	24%
7.2	Do you feel unsafe now?	11%	9%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	66%	52%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	40%	49%

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* less than 1% probability that the difference is due to chance

	Black and minority ethnic	White
Number of completed questionnaires returned	62	49

	- Threats or intimidation?	29%	49%
	- Physical assault?	33%	37%
	- Sexual assault?	2%	10%
	- Being forced to assault another young person?	4%	20%
	- Theft of canteen or property?	4%	24%
	- Other bullying or victimisation?	2%	15%
	- Young people here have not done any of these things to me	54%	42%
7.6	If you were being bullied / victimised by other young people here, would you report it?	37%	48%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	32%	12%
	- Threats or intimidation?	12%	10%
	- Physical assault?	6%	7%
	- Sexual assault?	2%	7%
	- Theft of canteen or property?	2%	10%
	- Other bullying / victimisation?	6%	12%
	- Staff here have not done any of these things to me	58%	85%
7.8	If you were being bullied / victimised by staff here, would you report it?	48%	55%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	32%	21%
8.2	Do you think the system of rewards or incentives is fair?	20%	30%
8.3	Do staff usually let you know when your behaviour is good?	68%	57%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	65%	70%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	72%	56%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	70%	52%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	66%	49%
STAFF			
9.1	Do you feel cared for by most staff here?	58%	77%
9.2	Do most staff here treat you with respect?	90%	87%
9.3	If you had a problem, are there any staff here you could turn to for help?	89%	82%
9.4	Can you speak to a Barnardo's advocate when you need to?	76%	64%
FAITH			
10.1	Do you have a religion?	92%	32%
<i>For those who have a religion:</i>			

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Black and minority ethnic	White
Number of completed questionnaires returned	62	49

10.2	Are your religious beliefs respected here?	79%	79%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	81%	73%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	80%	85%
11.2	Are you able to use a phone every day (if you have credit)?	96%	85%
11.3	Is it quite / very easy for your family and friends to get here?	41%	41%
11.4	Do you get visits from family or friends?	86%	85%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	52%	59%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	96%	86%
	- Training for a job (vocational training)?	14%	14%
	- Paid work?	4%	9%
	- Interventions (e.g. offending behaviour programmes)?	21%	28%
	- Not doing any of these activities	2%	9%
12.2	Do staff encourage you to attend education, training or work?	96%	85%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	67%	61%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	60%	55%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	80%	87%
13.4	Is anybody here helping you to prepare for when you leave?	52%	60%
13.5	Have you had a say in what will happen to you when you leave here?	51%	48%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	72%	54%

STC MUSLIM COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
17	76

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	12%	11%
	Are you aged 18 or over?	0%	4%
1.3	Are you female?	0%	18%
1.4	Are you from a minority ethnic group?	100%	48%
1.5	Do you have any children?	7%	4%
1.6	Are you from a traveller community?	0%	14%
1.7	Have you ever been in local authority care?	50%	51%
5.2	Do you have any health problems (including mental health problems)?	20%	45%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	32%
10.1	Are you Muslim?		
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	94%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	80%	65%
2.2	Overall, were you treated well in reception/admission?	71%	72%
2.3	When you first arrived, did you have any problems or worries?	71%	77%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	25%	70%
2.4	Did you feel safe on your first night here?	75%	80%
2.5	In your first few days, were you told everything you needed to know about life here?	65%	74%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	39%	38%
3.2	Can you shower everyday?	100%	96%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	87%
3.4	Do you have clean sheets every week?	71%	77%
3.5	Can you get your stored property if you need it?	69%	66%
3.6	Is it normally quiet enough for you to relax or sleep at night?	69%	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	100%	95%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	17	76

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	100%	92%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	38%	26%
4.2	Do you get enough to eat at mealtimes always / most of the time?	41%	34%
4.3	Does the shop / canteen sell the things that you need?	25%	33%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	29%	35%
	- Nurse?	67%	63%
	- Dentist?	29%	30%
	- Mental health worker?	33%	41%
5.2	Do you have any health problems (including mental health problems)?	20%	45%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	67%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	32%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	50%	59%
5.6	Did you have an alcohol problem when you came here?	0%	9%
5.7	Did you have a drug problem when you came here?	6%	21%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	29%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	31%	50%
5.10	Do you go to the gym or play sports once a week or more?	69%	63%
COMPLAINTS			
6.1	Do you know how to make a complaint?	100%	92%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	40%	47%
	Were your complaints usually dealt with within 7 days?	11%	51%
6.3	Have you ever felt too scared to make a complaint?	0%	10%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	24%	26%
7.2	Do you feel unsafe now?	6%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	59%	64%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	35%	44%

Shading is used to indicate statistical significance*, as follows:

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	17	76

	- Threats or intimidation?	29%	39%
	- Physical assault?	24%	30%
	- Sexual assault?	0%	3%
	- Being forced to assault another young person?	6%	9%
	- Theft of canteen or property?	6%	10%
	- Other bullying or victimisation?	0%	6%
	- Young people here have not done any of these things to me	65%	48%
7.6	If you were being bullied / victimised by other young people here, would you report it?	47%	41%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	20%	20%
	- Threats or intimidation?	7%	9%
	- Physical assault?	0%	6%
	- Sexual assault?	7%	0%
	- Theft of canteen or property?	0%	3%
	- Other bullying / victimisation?	7%	6%
	- Staff here have not done any of these things to me	73%	73%
7.8	If you were being bullied / victimised by staff here, would you report it?	47%	52%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	13%	32%
8.2	Do you think the system of rewards or incentives is fair?	13%	27%
8.3	Do staff usually let you know when your behaviour is good?	63%	65%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	67%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	71%	66%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	64%	60%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	41%	65%
STAFF			
9.1	Do you feel cared for by most staff here?	59%	67%
9.2	Do most staff here treat you with respect?	94%	89%
9.3	If you had a problem, are there any staff here you could turn to for help?	88%	88%
9.4	Can you speak to a Barnardo's advocate when you need to?	71%	73%
FAITH			
10.1	Do you have a religion?	100%	58%
<i>For those who have a religion:</i>			

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	17	76

10.2	Are your religious beliefs respected here?	77%	81%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	82%	81%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	71%	88%
11.2	Are you able to use a phone every day (if you have credit)?	94%	93%
11.3	Is it quite / very easy for your family and friends to get here?	35%	40%
11.4	Do you get visits from family or friends?	88%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	47%	57%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	94%	95%
	- Training for a job (vocational training)?	0%	15%
	- Paid work?	0%	4%
	- Interventions (e.g. offending behaviour programmes)?	24%	23%
	- Not doing any of these activities	6%	3%
12.2	Do staff encourage you to attend education, training or work?	100%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	71%	64%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	69%	53%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	92%
13.3	Are staff here supporting you to achieve your objectives or targets?	80%	82%
13.4	Is anybody here helping you to prepare for when you leave?	53%	54%
13.5	Have you had a say in what will happen to you when you leave here?	47%	49%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	81%	61%

All STC Disability Comparator 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
34	71

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	3%	12%
	Are you aged 18 or over?	9%	3%
1.3	Are you female?	23%	9%
1.4	Are you from a minority ethnic group?	55%	51%
1.5	Do you have any children?	13%	3%
1.6	Are you from a traveller community?	16%	10%
1.7	Have you ever been in local authority care?	55%	53%
5.2	Do you have any health problems (including mental health problems)?	64%	24%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	18%	18%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	94%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	75%	63%
2.2	Overall, were you treated well in reception/admission?	78%	67%
2.3	When you first arrived, did you have any problems or worries?	87%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	70%	63%
2.4	Did you feel safe on your first night here?	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	59%	77%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	42%	40%
3.2	Can you shower everyday?	91%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	84%	89%
3.4	Do you have clean sheets every week?	75%	77%
3.5	Can you get your stored property if you need it?	50%	76%
3.6	Is it normally quiet enough for you to relax or sleep at night?	50%	61%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	91%	94%

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* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
34	71

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	91%	93%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	21%	31%
4.2	Do you get enough to eat at mealtimes always / most of the time?	30%	32%
4.3	Does the shop / canteen sell the things that you need?	33%	30%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	41%	34%
	- Nurse?	61%	65%
	- Dentist?	30%	37%
	- Mental health worker?	41%	44%
5.2	Do you have any health problems (including mental health problems)?	64%	24%
	<i>For those who have health problems:</i>		
5.3	Have you been helped with your health problems since you have been here?	57%	61%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
	<i>For those who have a disability</i>		
5.5	Are you getting the support you need?	58%	
5.6	Did you have an alcohol problem when you came here?	9%	7%
5.7	Did you have a drug problem when you came here?	24%	16%
	<i>For those who did have a drug or alcohol problem</i>		
5.8	Have you been helped with your drug or alcohol problem since you've been here?	29%	33%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	42%	49%
5.10	Do you go to the gym or play sports once a week or more?	60%	61%
COMPLAINTS			
6.1	Do you know how to make a complaint?	94%	91%
	<i>For those who have made a complaint:</i>		
6.2	Were your complaints usually dealt with fairly?	42%	48%
	Were your complaints usually dealt with within 7 days?	53%	37%
6.3	Have you ever felt too scared to make a complaint?	16%	6%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	30%	24%
7.2	Do you feel unsafe now?	17%	8%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	63%	59%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	56%	40%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
34	71

Number of completed questionnaires returned

	- Threats or intimidation?	53%	32%
	- Physical assault?	38%	33%
	- Sexual assault?	6%	5%
	- Being forced to assault another young person?	16%	8%
	- Theft of canteen or property?	16%	12%
	- Other bullying or victimisation?	9%	7%
	- Young people here have not done any of these things to me	34%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	40%	47%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	38%	18%
	- Threats or intimidation?	21%	7%
	- Physical assault?	14%	5%
	- Sexual assault?	7%	3%
	- Theft of canteen or property?	7%	5%
	- Other bullying / victimisation?	14%	7%
	- Staff here have not done any of these things to me	62%	72%
7.8	If you were being bullied / victimised by staff here, would you report it?	57%	50%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	30%	27%
8.2	Do you think the system of rewards or incentives is fair?	27%	23%
8.3	Do staff usually let you know when your behaviour is good?	67%	60%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	65%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	70%	63%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	60%	63%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	67%	53%
STAFF			
9.1	Do you feel cared for by most staff here?	71%	62%
9.2	Do most staff here treat you with respect?	86%	88%
9.3	If you had a problem, are there any staff here you could turn to for help?	83%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	73%	69%
FAITH			
10.1	Do you have a religion?	75%	62%
<i>For those who have a religion:</i>			

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
34	71

Number of completed questionnaires returned

10.2	Are your religious beliefs respected here?	62%	87%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	77%	79%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	82%	84%
11.2	Are you able to use a phone every day (if you have credit)?	90%	92%
11.3	Is it quite / very easy for your family and friends to get here?	40%	39%
11.4	Do you get visits from family or friends?	86%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	54%	51%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	93%	89%
	- Training for a job (vocational training)?	10%	16%
	- Paid work?	7%	6%
	- Interventions (e.g. offending behaviour programmes)?	37%	21%
	- Not doing any of these activities	0%	8%
12.2	Do staff encourage you to attend education, training or work?	90%	90%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	77%	57%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	47%	62%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	93%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	86%	84%
13.4	Is anybody here helping you to prepare for when you leave?	62%	54%
13.5	Have you had a say in what will happen to you when you leave here?	44%	52%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	64%	63%

ALL STC LA CARE COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have been in local authority care	56	Have not been in local authority care	50
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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	9%	10%
	Are you aged 18 or over?	9%	0%
1.3	Are you female?	16%	11%
1.4	Are you from a minority ethnic group?	51%	57%
1.5	Do you have any children?	7%	9%
1.6	Are you from a traveller community?	11%	16%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	36%	42%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	34%	33%
10.1	Are you Muslim?	16%	16%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	98%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	68%	64%
2.2	Overall, were you treated well in reception/admission?	75%	66%
2.3	When you first arrived, did you have any problems or worries?	76%	72%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	68%	64%
2.4	Did you feel safe on your first night here?	76%	78%
2.5	In your first few days, were you told everything you needed to know about life here?	70%	71%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	40%	39%
3.2	Can you shower everyday?	93%	94%
3.3	Do you normally have enough clean, suitable clothes for the week?	91%	84%
3.4	Do you have clean sheets every week?	75%	79%
3.5	Can you get your stored property if you need it?	67%	65%
3.6	Is it normally quiet enough for you to relax or sleep at night?	55%	62%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	94%	92%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
56	50

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	91%	94%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	32%	23%
4.2	Do you get enough to eat at mealtimes always / most of the time?	32%	33%
4.3	Does the shop / canteen sell the things that you need?	36%	27%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	40%	29%
	- Nurse?	69%	59%
	- Dentist?	33%	33%
	- Mental health worker?	42%	44%
5.2	Do you have any health problems (including mental health problems)?	36%	42%
	<i>For those who have health problems:</i>		
5.3	Have you been helped with your health problems since you have been here?	63%	50%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	34%	33%
	<i>For those who have a disability</i>		
5.5	Are you getting the support you need?	65%	50%
5.6	Did you have an alcohol problem when you came here?	12%	2%
5.7	Did you have a drug problem when you came here?	19%	19%
	<i>For those who did have a drug or alcohol problem</i>		
5.8	Have you been helped with your drug or alcohol problem since you've been here?	40%	13%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	50%	48%
5.10	Do you go to the gym or play sports once a week or more?	66%	59%
COMPLAINTS			
6.1	Do you know how to make a complaint?	94%	89%
	<i>For those who have made a complaint:</i>		
6.2	Were your complaints usually dealt with fairly?	46%	35%
	Were your complaints usually dealt with within 7 days?	39%	41%
6.3	Have you ever felt too scared to make a complaint?	10%	9%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	25%	24%
7.2	Do you feel unsafe now?	12%	7%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	61%	61%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	46%	44%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
56	50

Number of completed questionnaires returned

	- Threats or intimidation?	40%	37%
	- Physical assault?	40%	27%
	- Sexual assault?	4%	7%
	- Being forced to assault another young person?	10%	12%
	- Theft of canteen or property?	14%	12%
	- Other bullying or victimisation?	6%	10%
	- Young people here have not done any of these things to me	46%	49%
7.6	If you were being bullied / victimised by other young people here, would you report it?	50%	36%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	21%	26%
	- Threats or intimidation?	8%	14%
	- Physical assault?	2%	14%
	- Sexual assault?	2%	7%
	- Theft of canteen or property?	6%	5%
	- Other bullying / victimisation?	8%	10%
	- Staff here have not done any of these things to me	77%	62%
7.8	If you were being bullied / victimised by staff here, would you report it?	64%	37%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	26%	29%
8.2	Do you think the system of rewards or incentives is fair?	28%	22%
8.3	Do staff usually let you know when your behaviour is good?	69%	58%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	76%	57%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	63%	64%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	73%	47%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	57%	64%
STAFF			
9.1	Do you feel cared for by most staff here?	77%	52%
9.2	Do most staff here treat you with respect?	94%	80%
9.3	If you had a problem, are there any staff here you could turn to for help?	88%	85%
9.4	Can you speak to a Barnardo's advocate when you need to?	74%	63%
FAITH			
10.1	Do you have a religion?	58%	72%
<i>For those who have a religion:</i>			

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Have been in local authority care	Have not been in local authority care
56	50

Number of completed questionnaires returned

10.2	Are your religious beliefs respected here?	85%	74%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	81%	80%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	82%	84%
11.2	Are you able to use a phone every day (if you have credit)?	87%	96%
11.3	Is it quite / very easy for your family and friends to get here?	33%	49%
11.4	Do you get visits from family or friends?	82%	87%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	49%	62%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	94%	87%
	- Training for a job (vocational training)?	9%	17%
	- Paid work?	6%	7%
	- Interventions (e.g. offending behaviour programmes)?	36%	13%
	- Not doing any of these activities	4%	7%
12.2	Do staff encourage you to attend education, training or work?	89%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	69%	60%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	49%	61%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	92%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	84%	81%
13.4	Is anybody here helping you to prepare for when you leave?	56%	52%
13.5	Have you had a say in what will happen to you when you leave here?	52%	43%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	50%	78%

STC TRAVELLER COMPARATOR 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:
 - responses of children from traveller communities are compared with those of children not from traveller communities
 Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Traveller	Non-traveller
14	93

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	7%	10%
	Are you aged 18 or over?	14%	3%
1.3	Are you female?	11%	12%
1.4	Are you from a minority ethnic group?	31%	59%
1.5	Do you have any children?	39%	3%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	43%	53%
5.2	Do you have any health problems (including mental health problems)?	62%	35%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	42%	31%
10.1	Are you Muslim?	0%	20%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	93%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	62%	68%
2.2	Overall, were you treated well in reception/admission?	57%	73%
2.3	When you first arrived, did you have any problems or worries?	92%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	67%	65%
2.4	Did you feel safe on your first night here?	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	86%	70%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	42%	41%
3.2	Can you shower everyday?	85%	95%
3.3	Do you normally have enough clean, suitable clothes for the week?	85%	89%
3.4	Do you have clean sheets every week?	69%	78%
3.5	Can you get your stored property if you need it?	69%	68%
3.6	Is it normally quiet enough for you to relax or sleep at night?	31%	62%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	92%	95%

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Traveller	Non-traveller
14	93

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	85%	93%
FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	33%	27%
4.2	Do you get enough to eat at mealtimes always / most of the time?	54%	28%
4.3	Does the shop / canteen sell the things that you need?	31%	33%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	33%	37%
	- Nurse?	80%	63%
	- Dentist?	36%	34%
	- Mental health worker?	46%	43%
5.2	Do you have any health problems (including mental health problems)?	62%	35%
	<i>For those who have health problems:</i>		
5.3	Have you been helped with your health problems since you have been here?	75%	53%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	42%	31%
	<i>For those who have a disability</i>		
5.5	Are you getting the support you need?	60%	60%
5.6	Did you have an alcohol problem when you came here?	23%	5%
5.7	Did you have a drug problem when you came here?	31%	17%
	<i>For those who did have a drug or alcohol problem</i>		
5.8	Have you been helped with your drug or alcohol problem since you've been here?	25%	29%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	39%	49%
5.10	Do you go to the gym or play sports once a week or more?	54%	64%
COMPLAINTS			
6.1	Do you know how to make a complaint?	85%	93%
	<i>For those who have made a complaint:</i>		
6.2	Were your complaints usually dealt with fairly?	57%	41%
	Were your complaints usually dealt with within 7 days?	67%	36%
6.3	Have you ever felt too scared to make a complaint?	22%	8%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	42%	23%
7.2	Do you feel unsafe now?	17%	9%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	55%	61%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	50%	42%

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	Traveller	Non-traveller
Number of completed questionnaires returned	14	93

	- Threats or intimidation?	42%	36%
	- Physical assault?	50%	30%
	- Sexual assault?	25%	3%
	- Being forced to assault another young person?	33%	7%
	- Theft of canteen or property?	33%	9%
	- Other bullying or victimisation?	25%	5%
	- Young people here have not done any of these things to me	42%	51%
7.6	If you were being bullied / victimised by other young people here, would you report it?	64%	40%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	36%	22%
	- Threats or intimidation?	36%	7%
	- Physical assault?	27%	5%
	- Sexual assault?	27%	1%
	- Theft of canteen or property?	36%	1%
	- Other bullying / victimisation?	27%	6%
	- Staff here have not done any of these things to me	64%	71%
7.8	If you were being bullied / victimised by staff here, would you report it?	55%	49%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	8%	29%
8.2	Do you think the system of rewards or incentives is fair?	17%	26%
8.3	Do staff usually let you know when your behaviour is good?	58%	63%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	38%	65%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	67%	59%
STAFF			
9.1	Do you feel cared for by most staff here?	67%	64%
9.2	Do most staff here treat you with respect?	75%	89%
9.3	If you had a problem, are there any staff here you could turn to for help?	83%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	50%	72%
FAITH			
10.1	Do you have a religion?	70%	65%
<i>For those who have a religion:</i>			

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	Traveller	Non-traveller
Number of completed questionnaires returned	14	93

10.2	Are your religious beliefs respected here?	75%	80%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	78%	79%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	83%	82%
11.2	Are you able to use a phone every day (if you have credit)?	92%	91%
11.3	Is it quite / very easy for your family and friends to get here?	46%	39%
11.4	Do you get visits from family or friends?	75%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	67%	54%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	85%	92%
	- Training for a job (vocational training)?	31%	11%
	- Paid work?	23%	4%
	- Interventions (e.g. offending behaviour programmes)?	23%	25%
	- Not doing any of these activities	8%	5%
12.2	Do staff encourage you to attend education, training or work?	83%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	67%	63%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	27%	60%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	100%	81%
13.4	Is anybody here helping you to prepare for when you leave?	60%	54%
13.5	Have you had a say in what will happen to you when you leave here?	50%	48%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	40%	66%