

## **28 July 2020: Focus on Romsey - Online engagement session**

<b>Facilitator</b>	John Boyman – Head of public relations, Strategic projects	<b>Engagement Team</b>	Wendy Landreth
<b>Speakers</b>	Alex Whitfield - Chief Executive, Hampshire Hospitals NHS Foundation Trust Tamara Everington – Chief Clinical Informatics Officer, Hampshire Hospitals NHS Foundation Trust		
<b>Registered participants</b>	<b>12</b>	<b>Participants on Zoom</b>	<b>6</b>
<p><b>Questions/Comment raised pre-event at registration / website [comments box on Eventbrite registration form]:</b></p> <p>I am interested in any plans to modernise Romsey Hospital.</p> <p>A new hospital in the location you describe will be an opportunity to incorporate all the latest technology from the start, and/or, make provision for future developing techniques.</p> <p>Accessibility for all abilities is key to any new health facility. This includes the necessity of being on public transport routes</p>			
<p><b>Questions/Comments raised during online event:</b></p> <p>COMMENT: The new hospital should have a hydropool. Because there is a real lack of hydrotherapy for people with long term neurological conditions. Everyone should have a free few beds with ceiling hoists because most hospitals just have manual hoists and it is much safer to transfer patients with ceiling hoists.</p> <p>COMMENT: Because we are right on the edge of the area, veer towards Southampton rather than northwards. How are you liaising with Southampton in your plans?</p> <p>ANSWER: We've been working with partners across the region for a few years now. Some conversations are about how we work better across different hospital settings. Over the last 2 years for example radiotherapy is now run by Southampton. Global digital exemplar programme, using the same systems wherever possible. Procurement hub working with them.</p> <p>Don't want a whole load of patients turning up in Southampton that would have gone to Winchester and then Southampton being overwhelmed. Care and Health information exchange, includes all partners including mental health and social care. Put all the information into one central resource so whichever part of the system you are working in you can see information on your patient from other organisations.</p> <p>QUESTION: Can you explain about Romsey hospital?</p>			

ANSWER: Romsey is owned by Southern Health. They run the inpatient beds there for ongoing care/rehabilitation. They also provide other services. We HHFT do not provide any services from Romsey hospital. In terms of the programme, it's not inconceivable that we won't put services out in Romsey, it's not part of the programme specifically. What services run well out of Romsey? What would you like us to be running in Romsey hospitals?

COMMENT: The blood clinic is really helpful but it would be helpful to have more days when you could have it done and would you consider a minor injuries nurse at our Romsey Hospital so people don't have to go to Royal South Hants and wait 3 hours.

ANSWER: The question we are asking is can we combine the same day need for care. Both GP and minor injuries. GPs coming together to find ways of providing same day care which would include minor injuries. With blood clinics you want someone good, local and convenient. We need to think about how we do this better.

COMMENT: Bloods going to the wrong place. I understand that different tests are done at different hospitals. Why can't they all be the same staff. Regular blood tests used to go to Salisbury and now going somewhere else. Is this all sorted? Or will it be sorted in the future.

ANSWER: Much can be done in all labs. We never used to be able to see results in one hospital if the test had been carried out elsewhere. Care and Health Information Exchange Orion system will give us a better view. More specialist tests, have to network together to get shared information.

COMMENT: Will systems in Southampton be able to talk to the systems in Winchester?

ANSWER: We can't make all systems talk to one another but they will feed into a central system that can be seen.

QUESTION FROM FACILITATOR: If you hurt yourself, would you go to Winchester or Southampton?

COMMENT: Winchester

COMMENT: If it were an emergency I would go to Winchester as it is quicker and easier.

COMMENT: Bus link to Winchester from Romsey is good.

COMMENT: Southampton

COMMENT: Lymington – Minor Injuries unit.

COMMENT: Winchester

COMMENT: Emergency go to Southampton because there is the worry that once you got to Winchester you would be sent on to Basingstoke which is too far away

COMMENT: Is Winchester quicker than Southampton?

CLARIFICATION FROM FACILITATOR: For waiting time or treatment it would be difficult to comment as it would depend on the day.

COMMENT: Southampton because they are more experienced with people with disabilities.

ANSWER: Southampton have more experience with neurodisability although we would hope that you would get the same care in either hospital.

COMMENT: Transport is a big issue, the bus service from Southampton to Romsey (have to change). If we had to go to North Hants we would have to go to Winchester and change. But for people living up this way you have to make sure you have public transport routes to site.

COMMENT: Sustainability in the buildings themselves.

ANSWER: We have to be carbon neutral for this project and we need to ensure transport links are there.

COMMENT: Question of aftercare. Once you've been in hospital, turning people out quicker. Where is the care for people at home coming from? Is it going to be better?

ANSWER: During COVID we learned that assessing people for discharge in their own home was better as people function differently in their own space. Physio, speech and language therapists are doing online assessments. Won't be fixed in one go. We need to do some creative thinking.

COMMENT: When people come out of hospital people don't get the care they feel they are entitled to. Confusion over who is responsible for what.

ANSWER: We don't want to go back to working out who is paying for what. We're looking to get commitment across the whole social care system.

COMMENT: Aftercare is vital. Social care interlocking with healthcare is vital. Makes a difference to be at home. NHS 6 week follow up has been superb.

COMMENT: Two things – about the new hospital could you work with the commissioners to try and fund more ongoing neurological physios because that is a massive gap in the NHS.

ANSWER: HHFT don't do the specialist neuro physio but we will pick it up with the commissioners. Public sector needs to come together better, if you provide better neuro therapy then overall they would need less care/cost.

COMMENT: People would also need less operations and less money will be spent on medicine because but the NHS don't fund long term neurological physiotherapy so why you might get rejected.

COMMENT: Think it's very good that you are engaging in this way.

**Chat download anonymised**

NONE

**Report written by:** Wendy Landreth