



Op Reframe

City of London Police
Inspector Caroline Hay

This Operation is a partnership approach to facilitate the night-time economy (NTE) by asking partners to assist us in providing a reassuring high visibility presence, with the goal of making people feel safe in the City of London. This is in line with the Safer Streets campaign to 'reframe the night'.

Street briefing commenced at 28/4/2022 at 1800 hours between Liverpool Street Station and Eataly at the welfare zone.

The Operation encompasses our own CoLP Licensing team, Corporation Licensing team, Environmental Health, Sector Policing, PPU/Victim advocate, LFB, SIA, Street Pastors, Specials, Sogs, Sector, Park guard, Network Rail, Samaritans & BTP.

Our focus will be on:

- BROADGATE CIRCLE
- BISHOPSGATE
- LIVERPOOL STREET STATION
- EASTCHEAP
- WATLING STREET

Key requirements for the Policing Operation:

- Targeted engagement with licensed premises – security and management.
Relevant agencies to attend and inspect licensed premises – for safety and security (CCTV, fire escapes etc).
- Early engagement with persons in the designated areas that may appear under the influence of alcohol.

- ‘ASK FOR ANGELA’ safety initiative will be highlighted and Safer streets reporting – encouraging people who feel like they are in an unsafe situation to ask for help using the “Angela” code word, informing a staff member of their need, and allowing them to access discreet help.
This will be highlighted on leaflets but also via the DIGI-STOPPER Boards
- Take action to reduce preventable injury linked to alcohol and drugs. If persons appear incapable to look after themselves, we have a Safe zone set up at Bishopsgate, next to Eatilly and Liverpool Street Station. This will be staffed by the Samaritans and will have the necessary provisions to help people sober up and to facilitate them getting home. We also have the option of mobile phone chargers on the Support Group vans if necessary.
- We also have an on call SOIT and a safe room provided by Network Rail should someone not want to come into the Police station (they must be accompanied at all times.)
- Provide a visible presence to deter criminal activity and anti-social behaviour.
- Act promptly to prevent and reduce violent crime and sexual offences.
- We have two public order serials (one SC) to ensure that as darkness falls, we have the capability to deter any violence.

Results

A/Police Sgt James Nolan gives an in-depth insight to the first Operation Reframe.

This was a planned Policing Operation by Inspector Caroline Hay and myself, which resulted in a successful evening of working in partnership to create safer spaces in the City of London. The aim was to demonstrate to the public that there are numerous capable guardians to assist them in the Night Time Economy (NTE) as we work towards increasing trust in policing. This was an intelligence led operation to help deliver on the Force priorities within the City of London Policing Plan of 2022 – 2025, with a firm VAWG focus.

The Operation encompassed our own City of London Licensing Team, City Corporation Licensing and Community Safety Team, Environmental Health, Medic, Mental Health Nursing Team, Sector Policing, Public Protection Unit/Victim advocate, SIA, Street Pastors, Special Constabulary, The City of London Police - Support Group and Dog Unit, Sector Policing, Park guard, Network Rail, Samaritans, and the British Transport Police.

A precedent was set at the initial point as I conducted a high visibility street briefing at Liverpool Street Station at 18:00 at the Public Welfare tent. This was a key central hub, staffed by sector officers, medics and the Samaritans. It contained literature about how to keep yourself safe in the NTE as well as provisions to support people in need of care.

From the off the Mental Health Nurse was busy with people approaching her directly, and the Samaritans started to engage with passing members of the public.

Designated teams of partners attended strategic zones in the City, identified by PC Daniel White and Rachel Pye, providing high visibility patrols, engaging with the public and linking in with licensed premises to ensure they were executing their responsibilities. It was clear that the word on the street was “#AskforAngela” which is an initiative to protect women who feel vulnerable.

The SIA were prompt to identify a fraudulent SIA badge being used by a security officer at Broadgate Circle. A fingerprint scanner provided by PC Gladman, revealed the man was not who he said he was and in fact an illegal immigrant with no permission to work. He was arrested by PC Condon.

Police Dog Elvis and his handler PC Nash got to work, and several stop searches were completed, resulting in an arrest for Possession of Class A drugs. The team set a standard of acceptable behaviour and were quick to act on disorderly conduct resulting in an arrest for a Public Order Offence.

As the night progressed, the busier our Medic Alex became as she helped to provide vital care to many vulnerable and intoxicated woman. Thankfully, we were well prepared and stocked up on water, sweets and sick bowls! The women at the tent were cared for until they were collected by family members. It's impossible to tell what this valuable provision has prevented.

The Op moved into its night duty phase and due to the effective tasking, the team were able to respond to live time incidents including a report of a homophobic attack where suspects had made off from the scene. The Support Group led by Inspector Hay, were quick on their toes and following a short foot chase five suspects were detained and arrested. Licensed premises continued to be checked into the early hours and on occasions door staff were supported to remove persons acting in a disorderly manner within their venue.

The night was concluded as a success with 8 arrests, £1000 cash seizure made by an eagle eyes Special Constable, 40 licensed premises inspected, 35 persons had engaged with and were aided by our Medic and Mental Health Team.

Feedback was obtained from members of the public that attended the Welfare Zone. It showed a clear appreciation and support for what the initiative had set out to achieve. To re-enforce this a debrief was completed with our partner agencies to build a better working relationship and get them on board for future events. It was also highlighted where we may want to amend for the better next time.

With everyone moving forward together, then success takes care of itself. The collaborative approach showed that a difference can be made to help protect women and girls in our community. We look forward to building on this further in the future.

#Op ReFrame – next deploying Saturday 28th May and Thursday 30th June 2022.



Mult agency street briefing at the welfare tent



Drugs dog Elvis





Intoxicated lady at the Welfare tent. She was dealt with by the medic and in time, sobered up enough to enable us to get contact details to phone a family member.